

dartOCM Administration Guide





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Scope

This document is designed to help guide administrators in the configuration and maintenance of dartOCM via the configuration pages. This document does not cover how to user dartOCM. For guidance on how to use dartOCM consult the dartOCM User Guide.

Revision History

Version	Date Revised	Revised By	Revision Notes
1	02/05/2008	Ian Hodges	Document created.
2	14/07/2008	Ian Hodges	Document updated for version 1.3.0.0.
3	22/08/2008	Ian Hodges	Document updated for version 1.3.1.0.
4	17/11/2009	Ian Hodges	Document updated for version 1.4.1.1.
5	12/01/2010	Ian Hodges	Document updated for version 1.4.1.7.
6	02/02/2010	Ian Hodges	Document updated for version 1.4.1.9.
7	18/02/2010	lan Hodges	Document updated for version 1.4.2.1. LIMS Reports section added.
8	31/03/2010	Ian Hodges	Document updated for version 1.4.2.3.
9	07/06/2010	Ian Hodges	Document updated for version 1.4.2.7.
10	06/09/2010	Ian Hodges	Document updated for version 1.4.3.1.
11	21/01/2011	Ian Hodges	Document updated for version 1.4.3.3.
12	19/04/2011	Ian Hodges	Document updated for version 2.0.1.0.
13	02/06/2011	Ian Hodges	Document updated for version 2.0.3.0.
14	29/02/2012	Ian Hodges	Document updated for version 2.1.
15	14/01/2013	Ian Hodges	Document updated for version 2.7. Patient Categories Management added.
16	24/04/2014	Ian Hodges	Document updated for version 2.17.
17	01/05/2014	JAA	Document rebranded
18	09/06/2014	Ian Hodges	Document updated for version 2.19.
19	20/01/2015	Ian Hodges	Document updated for versions 2.21 and 2.23.



Favourite Test Management

Favourite Tests Overview

Favourite tests are tests that appear at the bottom of the request form when the user first enters the request screen and selects a discipline/type/site combination. This is make it unnecessary for the user to click 'Add Tests' and select the tests every time.

The favourite tests should only be populated with the most commonly requested tests. Favourites can be specified at three levels; global, location and user.

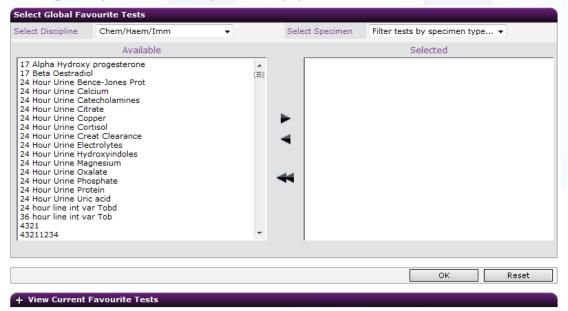
- Favourites configured at the global level are applied to every user of the system.
- Favourites configured at the location level are applied to all users at a particular location.
- Favourites configured at the user level are applied to a particular user only.

Global Favourites

When you first enter the 'Global Favourite Tests' screen, nothing is selected by default.



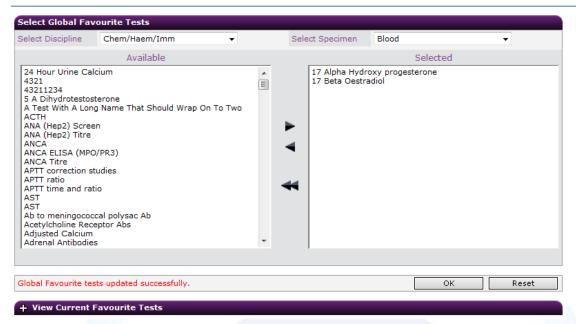
Selecting a discipline from the drop down will populate the form with tests associated with that discipline.



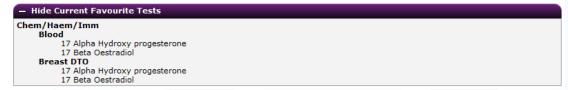
The 'Available' list shows tests that are available for adding to the global favourite tests. The 'Selected' list shows the tests that are currently configured as global favourites.

Double click a test to move it between lists or highlight and use the arrows. Click 'OK' once finished or 'Reset' to reset the form to the currently configured settings. The tests can be further filtered by specimen type by selecting it from the specimen type drop down.





Below the lists is an expandable panel, which shows the currently configured favourite test.

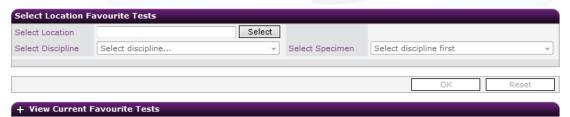


When the user makes a new request and selects 'Chem/Haem/Imm' and 'Blood' they will see the two tests at the bottom of the screen.



Location Favourites

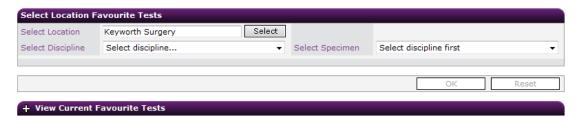
Initially the 'Location Favourite Tests' screen shows nothing selected by default and the drop down and buttons are disabled.



In the 'Select Location' field start typing the name of the location that requires configuring. As you type a drop down will appear with a list of possible choices.

Select the desired location and click 'Select'. The drop down lists will be enabled ff a valid location has been found. If the location name is invalid a message will inform the user of this.

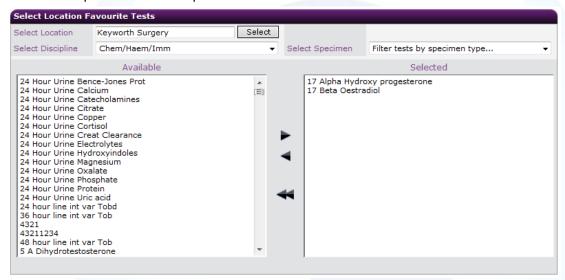




At this point you can expand the panel to view the currently configured favourite tests for that location.



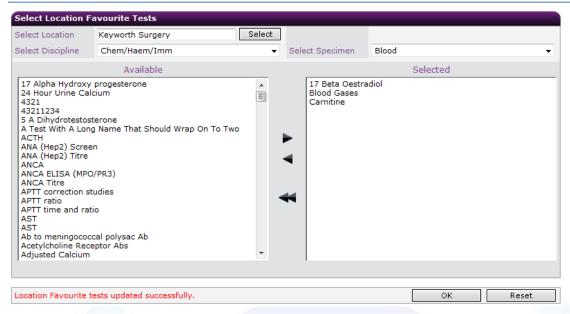
Currently there are only two favourite tests, which have been inherited from the global favourites. Select a discipline from the drop down to show the lists.



The 'Available' list shows tests that are available for adding to the locations favourite tests. The 'Selected' list shows the tests that are currently configured as location favourites including favourites inherited from the global favourites.

Double click a test to move it between lists or highlight and use the arrows. Click 'OK' once finished or 'Reset' to reset the form to the currently configured settings. The tests can be further filtered by specimen type by selecting it from the specimen type drop down.





If an inherited favourite is removed from the 'Selected' list, it is no longer inherited for the selected location. The panel will be updated to reflect these changes.



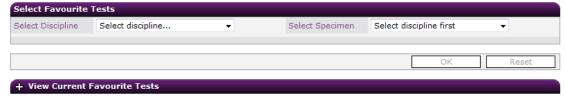
When the user makes a new request and selects 'Chem/Haem/Imm' and 'Blood' they will see the three tests 'Carnitine', 'Blood Gases', and '17 Beta Oestradiol', but not '17 Aplha Hydroxy progesterone'.



To reinstate an excluded global favourite, find it in the 'Available' list and move it to the 'Selected' list.

User Favourites

When you first enter the 'My Favourite Tests' screen, nothing is selected by default. Changes in this screen will only affect the currently logged on user.

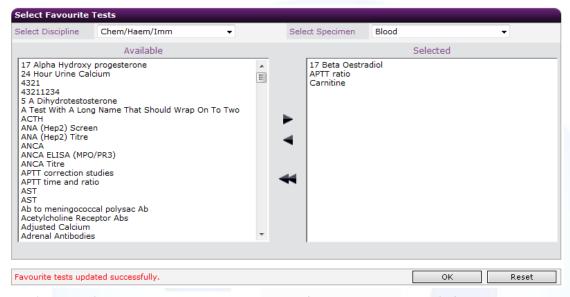


At this point the panel can be expanded to view the currently configured favourite tests for the logged on user.





Currently there are only three favourite tests, which have been inherited from the global favourites and location favourites. Select a discipline from the drop down to show the lists.



The 'Available' list shows tests that are available for adding to the user's favourite tests and the 'Selected' list shows the tests that are currently configured as user favourites including favourites inherited from the global and location favourites.

Double click a test to move it between lists or highlight and use the arrows. Click 'OK' once finished or 'Reset' to reset the form to the currently configured settings. The tests can be further filtered by specimen type by selecting it from the specimen type drop down. If an inherited favourite is removed from the 'Selected' list it is no longer inherited for the logged on user. The panel will be updated to reflect these changes.



When the user makes a new request and selects 'Chem/Haem/Imm' and 'Blood' they will see the three tests 'Carnitine', 'APTT ratio', and '17 Beta Oestradiol', but not 'Blood Gases'.



To reinstate an excluded global or location favourite, find it in the 'Available' list and move it to the 'Selected' list.



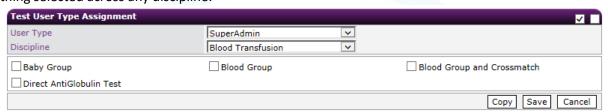
Test User Type Assignment

Overview

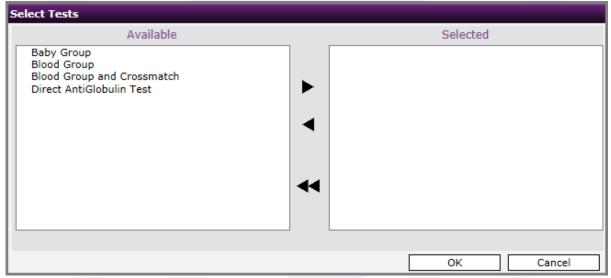
The availability of tests to users of a particular user type can be managed via the Test User Type Assignment screen.

Configuring Test User Type Assignments

By default all the tests across all disciplines are unchecked for a user type. This actually means that the user can see all the tests, the same as if every test across all disciplines were selected. Nothing selected across any discipline:

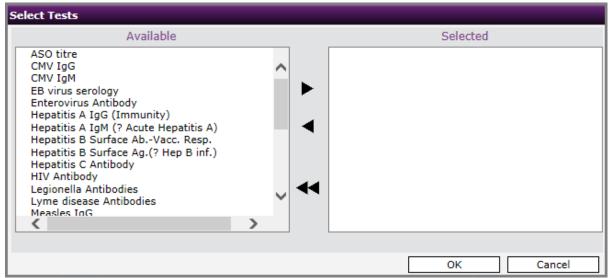


Tests available for Blood Transfusion:

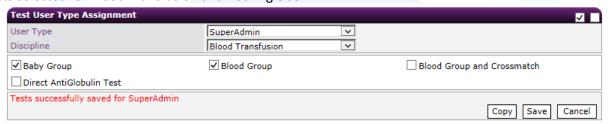


Test available for Microbiology:

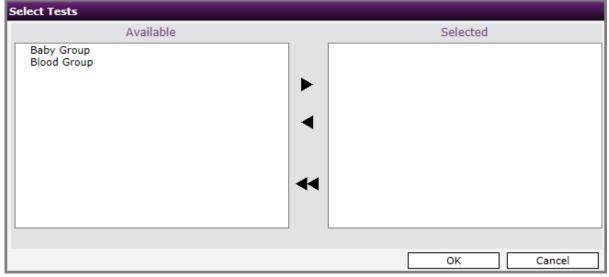




To start restricting the tests available to a user the appropriate tests should be selected. It's important to note that as soon as tests are selected they are the only ones available to the user. Tests selected for Blood Transfusion and nothing else.

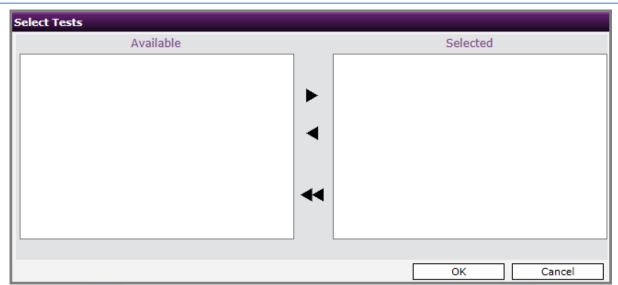


Tests available for Blood Transfusion:



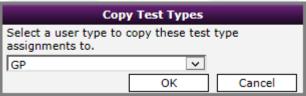
Test available for Microbiology:



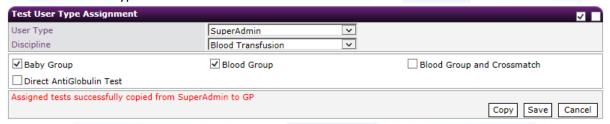


As shown above, by selecting the two Blood Transfusion tests the user can only see those tests. All the Microbiology and other discipline's tests are no longer available.

Once a user type is configured, the selected tests can be copied to another user type. This saves time if other user types are the same or similar. With the source user type selected click 'Copy'. A popup will appear to select the target user type.



With the correct user type selected click 'OK'.





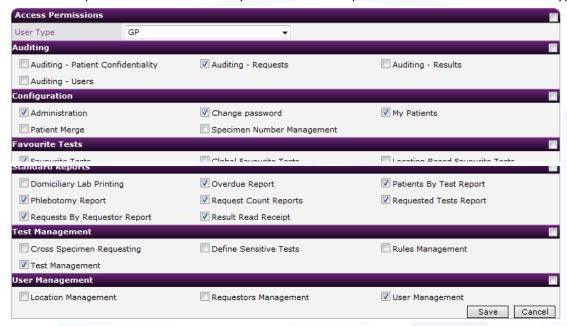
Access Permissions

Access Permissions Overview

Access to the various dartOCM screens can be configured by user type within the 'Access Permissions' screen.

Access Permissions Management

When entering the 'Access Permissions' page the drop down list defaults to super admins. By default super admins can see all screens within dartOCM. To view the permissions for another user type select the type from the drop down. The screen will update to show the permissions for the selected user type.



To amend the permissions check/uncheck the check box next to the screen name to enable/disable access to that screen.

The check boxes to the right of each section can be used to select/deselect all the screens within that section. The check box at the very top right can be used to select/deselect all the check boxes on the screen. When finished, click 'Save' to save the changes to the system or click 'Cancel' to undo any changes.



Patient Merge

Patient Merge Overview

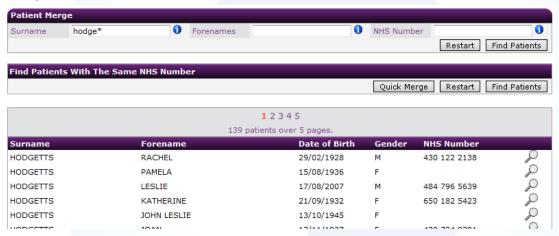
The Patient Merge screen allows the merging of duplicate patients. If dartOCM contains multiple patient records for the same physical patient, the records can be merged together so there is only one.

Patient Merge Process

When entering the 'Patient Merge' page the patient records need to be found using the search criteria. Wildcard searching can be used with the '*' character.

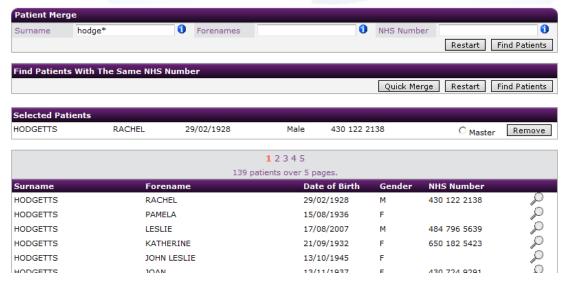


For example, searching by surname with "hodge*" will return all patients whose surname begins with "hodge".



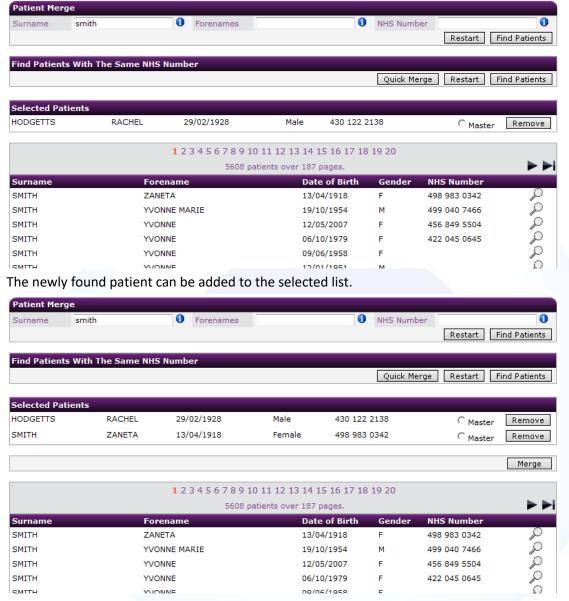
Hovering over the surname will show the address details for the patient.

To begin the process, select the patient records that need to be merged by clicking on the patient row. When clicked, the patient will show in the selected patient section.



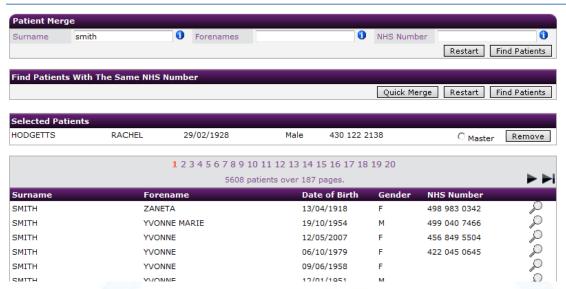


You can perform multiple searches (including Find Patients With The Same NHS Number) without losing the selected patients. This is in case the patient records cannot be seen under a common search.

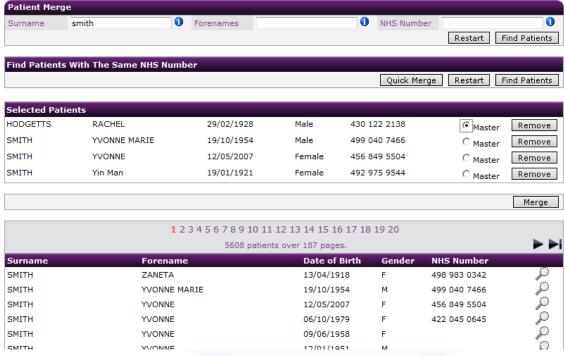


Once two or more patients are selected, the merge button is displayed. To remove a patient record, click the corresponding "Remove" button.



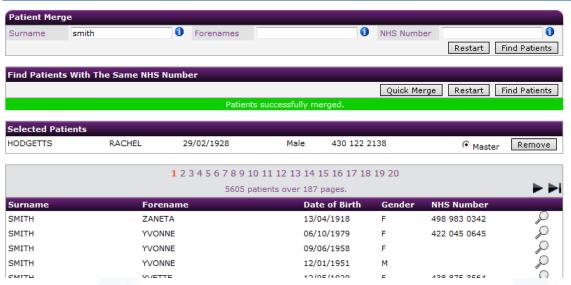


Two or more patients can be merged at the same time. Select all the records that need to be merged and choose the master record. The master record is the patient details that will be kept. All other patients will be removed from the system once all their requests and results have been associated with the master record.



Click 'Merge' to perform the patient merge.





The three Smiths have now been merged into Rachel Hodgetts.

Quick Merge Process

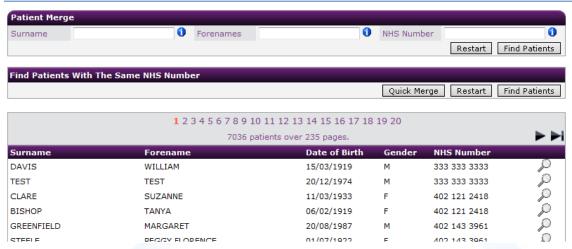
Quick patient merging can be performed by clicking the 'Quick Merge' button under the 'Find Patients With The Same NHS Number' section. The Quick Merge works on the same set of patients returned by clicking 'Find Patients' under the 'Find Patients With The Same NHS Number' section. When clicked the first set of patients with the same NHS number are presented to the user.



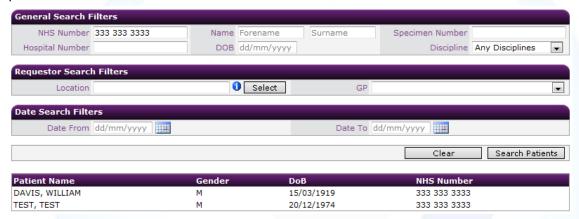
Clicking merge will merge the patients. The master patient defaults to the newest entry in dartOCM. Clicking Skip will skip the merge, but only for the current users' session or until they click Restart. When either 'Skip' or 'Merge' are clicked, the next set of patients with the same NHS number are presented to the user

At the end of a batch of quick merges any skipped merges can be seen by clicking 'Find Patients' under the 'Find Patients With The Same NHS Number' section.





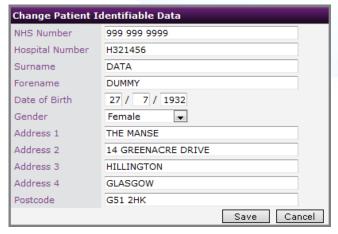
The skipped merges will be at the top of the results. Clicking the magnifying glass at the end of the row will perform a search for that NHS number.



From here the user can view the requests and results associated to the patients to help work out who's who.



To change any of the patient details click 'Change PID'.





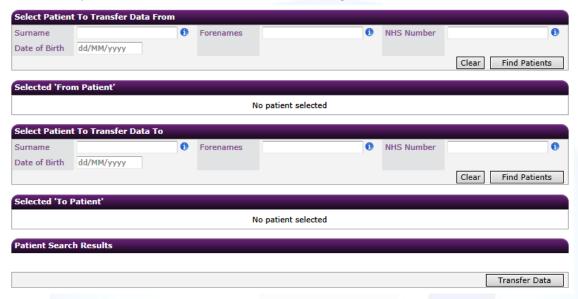
Patient Data Transfer

Patient Data Transfer Overview

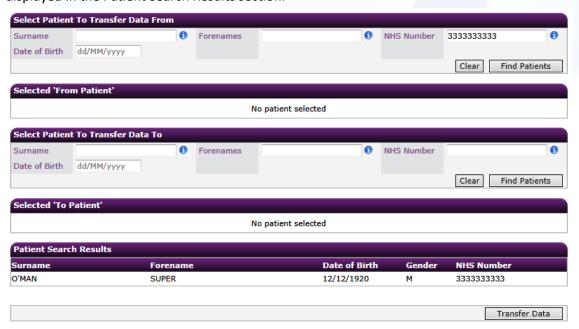
If, for some reason, a request or report is assigned to the wrong patient, the Patient Data Transfer screen can be used to rectify the problem.

Patient Data Transfer Process

When first opened, the screen will look like the following.

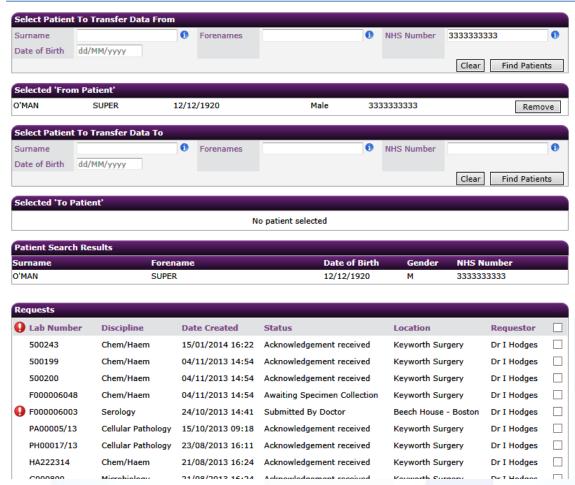


To find the 'From Patient' complete the search fields and click Find Patient. Matching patients will be displayed in the Patient Search Results section.



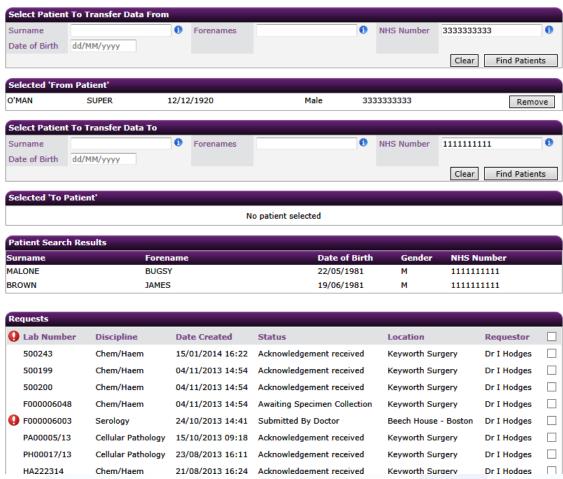
Click the required patient to load them into the Selected 'From Patient' section. At the same time the patient's requests and reports will be loaded.





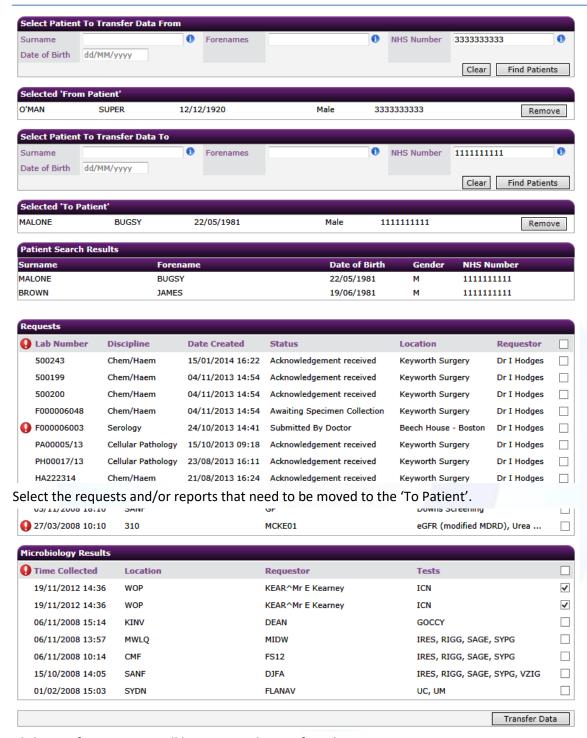
To find the 'To Patient' complete the search fields and click Find Patient. Matching patients will be displayed in the Patient Search Results section.





Click the required patient to load them into the Selected 'From Patient' section.



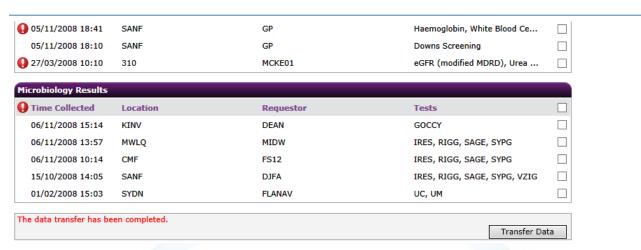


Click Transfer Data. You will be prompted to confirm the action.

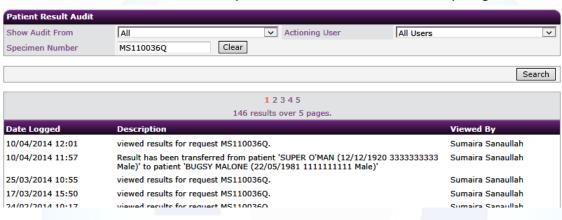


Clicking Yes will complete the transfer.





Each moved item will have an audit entry added to indicate that it was initially assigned to a different patient.





Requestors

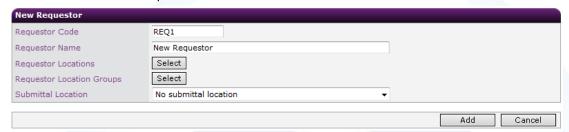
Requestors Overview

When making requests within dartOCM the request must be assigned a valid requestor for it to be submitted to the LIMS system. The requestors within dartOCM must match the requestors in the LIMS system. If the codes do not match the request will fail when submitted to the LIMS system.

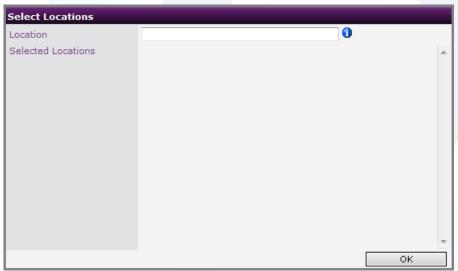
Requestors are configured during original setup to specifications supplied.

Requestor Management

Within the 'Requestors' screen you can add and edit requestors. To add a new requestor, enter the code and name of the new requestor.

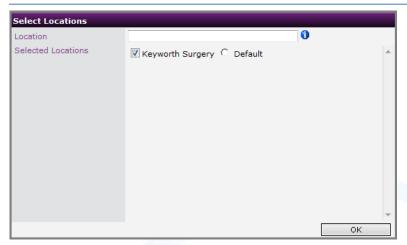


A requestor can be linked to multiple locations. A requestor can be linked to one or more individual locations and to predefined location groups. To add the requestor to an individual location and specify the default location click on the 'Select' button next to Requestor Locations.

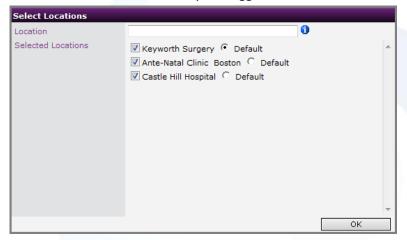


In the location field start typing the name of the location that the requestor will be linked to. A drop down list will appear with valid locations that the requestor can be linked to. Select the correct location and tab or click away from the locations field. The location will be added to the list of selected locations for the new requestor.





Repeat these steps until all the locations are added. A default location is mandatory. The user can change their default location when they are logged into dartOCM.



Once finished click 'OK'. To add the requestor to one or more location groups click on the 'Select' button next to Requestor Location Groups.



Select all the location groups the requestor will be allowed to order from.

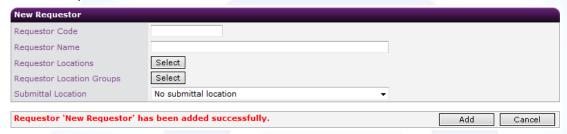




Once finished click 'OK'.

If your system is configured for multiple submittal locations the 'Submittal Location' dropdown will be enabled and you can choose which site the requestor will be submitting requests to.

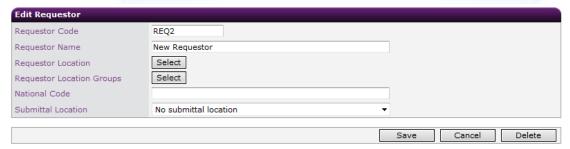
If your system isn't setup for multiple submittal locations the drop down will be disabled. Click "Add" to add the new requestor or "cancel" to clear the fields.



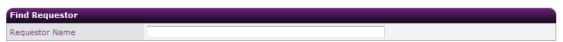
To edit or delete a requestor, select the location by typing the location name into the location field. The auto complete function will show a drop down of valid location names to help with the location selection. Select the location which will populate the requestor drop down with the requestors at the selected location. Select the requestor from the drop down list.



As soon as a requestor is selected the details will be loaded.



Alternatively, if the requestor is proving hard to find, the requestor can be searched in the Find Requestor section.



As the requestor name is typed a drop down will appear with matching requestors.

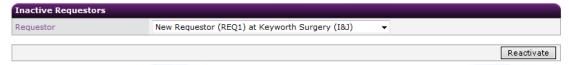




Selecting a requestor from the drop down will load it into the Edit Requestor section.

Amend the properties of the requestor and click 'Save' to save the changes to the system or click 'Cancel' to cancel the changes.

To delete the requestor click 'Delete'. A requestor is not removed from the system completely, but marked as inactive. To reactive a requestor, select the requestor in the Inactive Requestors section.



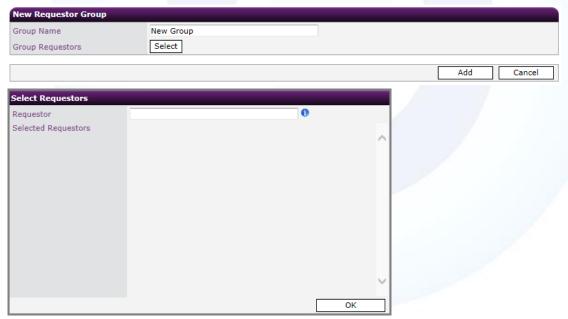
Click 'Reactivate' to make the requestor active again.

Requestor Group Overview

Requestors can be grouped together according to job function, location, or any logical reason. Once created the requestor group can be used as a permissions object i.e. the same way a user or user group can be given permissions to a certain action or location.

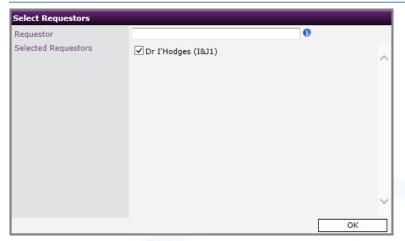
Requestor Group Management

To create a new group, provide a name and click 'Select' to choose the requestors.

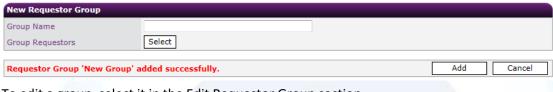


Start typing the name of the requestor and matching names will appear in a drop down. Selecting the requestor from the drop down will add them to the group.

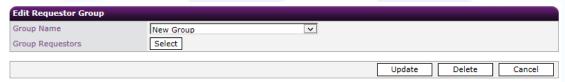




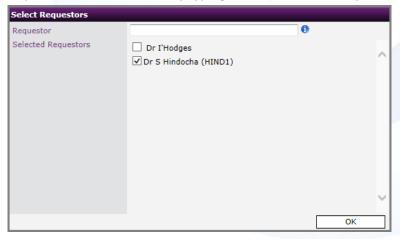
Continue until all are added and click 'OK', and then 'Add'.



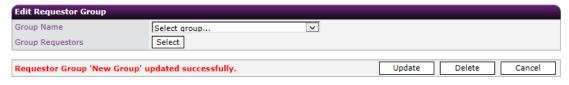
To edit a group, select it in the Edit Requestor Group section.



Clicking 'Select' opens the selection popup. To remove a requestor, uncheck their checkbox. To add a new requestor, search for them by typing their name in the Requestor text box.



Click 'OK' and then 'Update' to complete the change.





Locations

Locations Overview

When making requests within dartOCM the request must be assigned a valid location for it to be submitted to the LIMS system. The locations within dartOCM must match the locations in the LIMS system. If the codes do not match the request will fail when submitted to the LIMS system.

Location Management

Locations can be added and edited within the Locations screen.

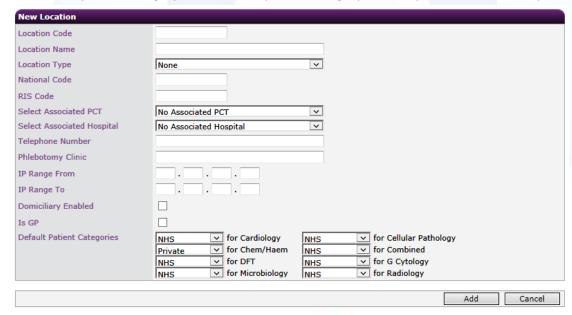
To add a new location, enter the code, name and telephone number of the new location. If there are any PCTs configured the location can be linked to the PCT which the location is in.

If there are any hospitals configured the location can be linked to the hospital which the location usually sends its requests to.

In the IP fields enter the IP address range that the location uses for its computers. When a user connects to dartOCM via LabelTrace the IP address of the connecting machine is checked to see if it is within the range stored within dartOCM.

If the IP address falls outside of this range they are not automatically logged in and are taken to the login screen where they have to manually log in. To enabled domiciliary requests to be created from this location check the Domiciliary Enabled checkbox. Change the default patient categories for any of the disciplines if required (see Patient Categories Management for details on how these are configured).

The default patient category affects which patient category is initially selected on the request screen.



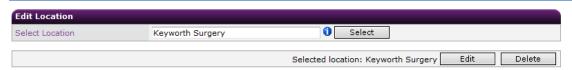
Click 'Add' to add the location to the system or click 'Cancel' to cancel the action.

To edit a location, start typing the location name into the 'Select Location' field. The auto complete function will populate a drop down of valid locations as you type.

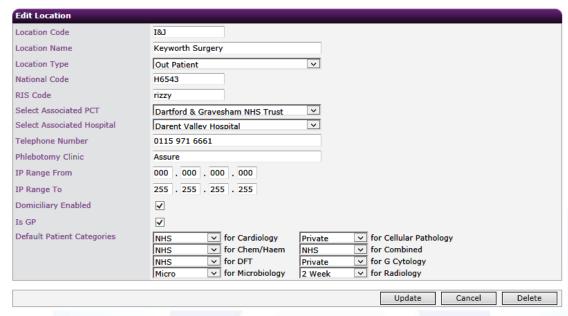


Select the required location from the drop down and click 'Select'.



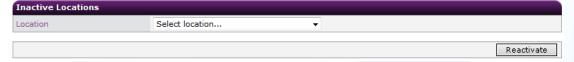


Click 'Edit' to edit the location.



Amend the properties of the location and click 'Update' to save the changes to the system or click 'Cancel' to cancel the action.

Click 'Delete' to delete the location. The location is not removed from the system, but is marked inactive. To reinstate a location, select it from the inactive locations drop down and click 'Reactivate'.





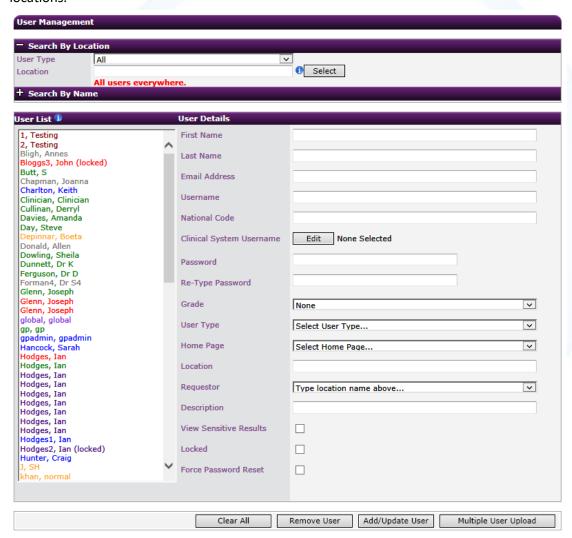
Users

User and Requestor Relationship

A 'user' and 'requestor' are two separate properties within dartOCM. A user gives an individual access into the dartOCM system and allows all functionality allocated to the type of user. A requestor is the details of an individual who can order requests. The requestor's details must match the details stored in the LIMS. A user account can be linked to a requestor. When a user is linked to a requestor the requestor details are used to populate the requestor field with the request page when that user is logged in.

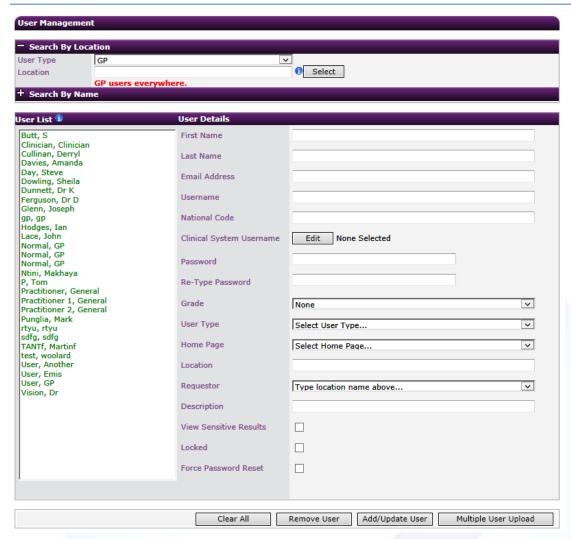
Finding Users

When first entering the 'Users' screen, when logged in as a super admin, you will see all the users at all locations.

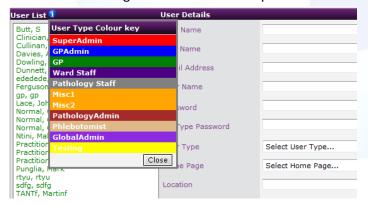


The list of users on the left hand side can be filtered by user type and location. To see all the GP users select 'GP' in the user type drop down.



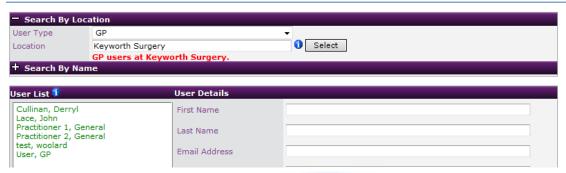


The users within the list are colour coded depending on the user type. Clicking the blue 'i' will show a popup with a table showing the colour relationships.



To view GP users at a particular location select 'GP' from the user type drop down and start typing the location name in the 'Location' field. As you type a drop down will appear giving valid locations based on the text typed in the field. Select the required location in the drop down and click 'Select'. The user list on the left hand side will now display all GPs at Keyworth Surgery.





To find a user by name, expand the 'Search by Name' panel by clicking the cross next to the title. Type part of the name into the 'Name' field and click 'Search'.



The user list on the left will be populated with users whose name contains the text entered in to the 'Name' field.

New Users

To add a new user to the system fields complete the mandatory fields:

- First Name
- Last name
- User Name
- Passwords
- User Type
- Home Page
- Location
- Requestor

Email Address and Description are not mandatory.

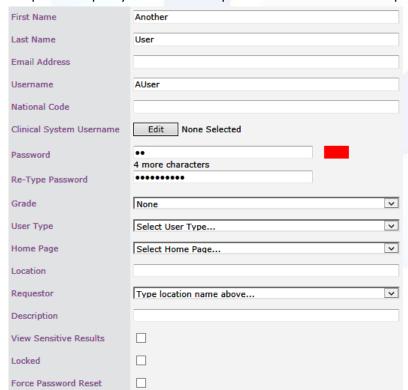
If an existing users details are in these fields click 'Clear All' before entering the new user's details. The location field has auto complete functionality. Valid locations within the system will be presented in a drop down as text is typed in to this field.

To begin, specify the first name and last name of the user. After focus is lost from the last name field the system will automatically create an unused user name. If **AUser** was already in the system then **AUser1** would have been used. A random password which meets the current password policy is also created.



First Name	Another
Last Name	User
Email Address	
Username	AUser
National Code	
Clinical System Username	Edit None Selected
Password	•••••
Re-Type Password	••••••
Grade	None
User Type	Select User Type
Home Page	Select Home Page
Location	
Requestor	Type location name above
Description	
View Sensitive Results	
Locked	
Force Password Reset	

If the user will need to know their password, then the auto generated password will need to be over written. As you type the system will indicate how strong the password is and what characters are required to meet the password policy. If the entered password does not meet the password policy, the user will not be saved.



Complete the rest of the fields as required.



First Name	Another
Last Name	User
Email Address	
Username	AUser
National Code	
Clinical System Username	Edit None Selected
Password	••••••
Re-Type Password	•••••
Grade	Second Year Doctor
User Type	GP v
Home Page	Home
Location	Keyworth Surgery
Requestor	Dr I Hodges
Description	
View Sensitive Results	
Locked	
Force Password Reset	✓

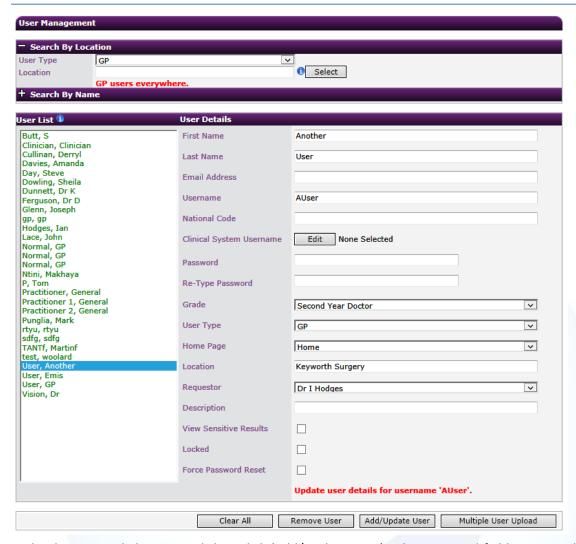
- View Sensitive Results allow the user to view sensitive results.
- Locked prevents the user from logging in.
- Force Password Reset forces the user to reset their password when they login next.

Click 'Add/Update User' to save the new user to the system. The user name and password entered here will be used by the user when logging into dartOCM.

Amend Users

To amend the details of an existing user, first find the user to be edited using the search techniques described above. Once the user is shown on the left hand list, click on the user.





Make the required changes and then click 'Add/Update User'. The password fields are initially blank. If a password change is required enter the new password into the fields. If a password change is not required, leave these fields blank and the password will be unchanged. Click 'Remove User' to delete a user from the system.



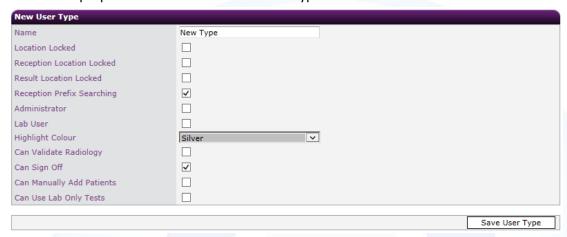
User Types

User Types Overview

Users can be grouped together using User Types. This allows for easier management of dartOCM. Many configuration options, for example test and page permission, are specified at the User Type level.

User Types Management

Within the User Types screen you can add and edit user types. To add a new user type, provide a name, set the desired properties and then click Save User Type.



Location Locked – locks the user to one location at a time. For example the Search screen. A Location Locked user will be locked to their current default location.



A user not Location Locked defaults to all locations. They can filter by any location by typing and selecting the location in the Location text field.



Reception Location Locked — Similar to the Location Locked property, but specifically for the Reception screen. A Reception Location Locked user will be locked to their current default location.



A user not Reception Location Locked defaults to all locations. They can filter by any location by typing and selecting the location in the text field.

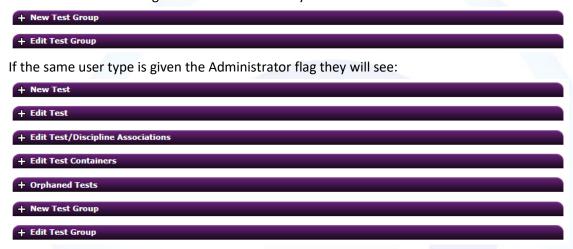




Result Location Locked – A user who is Result Location Locked will only be able to view a patients results requested from their current default location. A user who isn't Result Location Locked will be able to see all of a patients regardless of the requesting location.

Reception Prefix Searching – Adds the Lab Number Prefix drop down to the Reception screen.

Administrator – This flag gives the users various extra privileges to allow them to administer dartOCM. For example the Test Management screen. If a user type is created without the Administrator flag and given access to the Test Management screen users they will see:



Lab User – This flag gives the users various extra privileges to allow them to use dartOCM. For example the Cancel button for a request becomes a Reject button. Lab Users can also reinstate a cancelled/rejected request, and add tests to a request that has already been collected.

Highlight Colour – This is the highlight colour used in the User Management screen.

Can Validate Radiology – This is a very basic flag to allow the users to validate radiology requests. If this flag is not set the users cannot validate the request and they have to get someone who can. If any exam permissions are configured via the Exam Permissions screen, this flag is ignored. The Exam Permissions screen gives precise control over who can view\validate each exam.

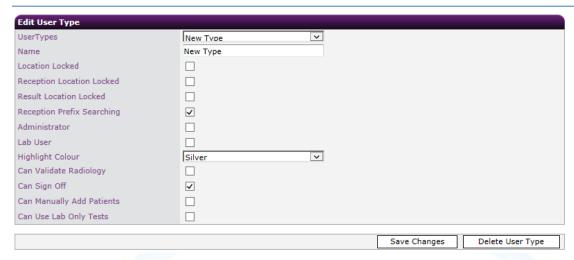
Can Sign Off – Gives such users the result sign off functionality. Users without this flag set see nothing related to signing off when they are viewing results.

Can Manually Add Patients – This flag allows users to manually add patients if they don't already exist in dartOCM.

Can Use Lab Only Tests – This flag allows users to add tests that are marked for lab use only.

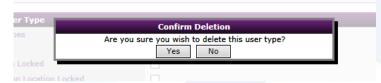
To edit a User Type select it from the User Types drop down.





Modify the properties as desired and click Save Changes.

To delete a User Type select it from the User Types drop down. Click Delete User Type.



Click Yes. If there are no users assigned to this user type it will be deleted. If there are users assigned, a warning appears.



Choose the desired option and click OK.

User Type Grade Overview

User Type Grade is used to rank the user types so in certain screens the users can't see/administer users in a user type with a higher grade.

User Type Grade Management

The User Type hierarchy can be altered by dragging and dropping the user types into the desired order. Once dropped the hierarchy is automatically saved.





Password Policy

Password Policy Overview

Every user in dartOCM must have a password that meets the configured password policy. The complexity of the password policy can be amended via the Password Policy screen.

Password Policy Configuration

The following options can be set.

- The total length of the password.
- The number of numerical characters.
- The number of symbol characters (anything not alphanumeric).
- Whether the password should be a mixture of upper and lower.
- The number of upper case characters.
- The number of lower case characters.



Once the desired complexity has been set, click 'OK' to save. The policy will be applied when a user next needs to change their password.



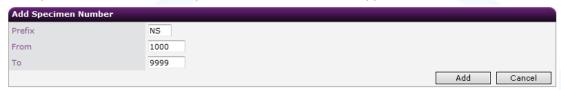
Specimen Numbers

Specimen Number Overview

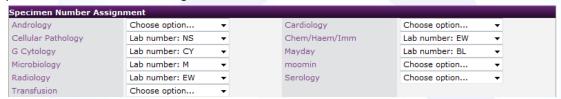
dartOCM can be configured to automatically assign specimen numbers to requests when they are saved. The specimen number assigned to the request depends on which discipline the request is for and which location it originates from.

Specimen Number Management

Within the 'Specimen Numbers' screen you can add, edit and delete specimen numbers. Changing existing specimen numbers can have adverse effects on the system and should only be changed with care. To add a new specimen number, enter a prefix, a lower limit and an upper limit.

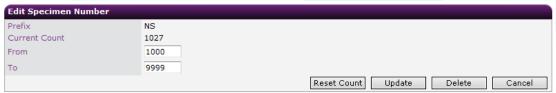


Click 'Add' to add the specimen number to the system or click 'Cancel' to cancel the action. To make the new specimen number available for use it needs to be associated to a location and discipline. This step is performed in the 'Print Management' screen.



Edit an existing location and set one of the disciplines to use the new specimen number. Click 'Update' to save the changes to the system. When the requestor from 'New Location' saves a request for Cellular Pathology the specimen number will be prefixed with 'NS' and start counting from 1000. With each new request the counter is incremented up to the upper limit at which point it restarts from the lower limit.

To edit a specimen number, select it from the drop down list.



WARNING: Altering specimen numbers can have an adverse affect over the whole system.

From here you can change the upper and lower limits of the specimen number and click 'Update' to save the changes to the system. The specimen number will be reset and the counter will start from the new lower limit. To reset the specimen number to the lower limit without changing the specimen numbers properties click 'Reset Count'. To cancel the current action, click 'Cancel' or click 'Delete' to remove the specimen number.



Print Management

Print Overview

When a user generates a request within dartOCM it only exists within the system as an electronic request. Each request has the option to print out a physical request form to be attached to the specimen. Ideagen provides SpecimenSaks which incorporate a form, barcode labels and a leak proof specimen wallet.

SpecimenSaks are loaded into the printer like normal paper and the request details printed on to the form and barcodes printed on to the labels. The labels can be removed and placed on to the specimen tubes and the tubes sealed into the back of the SpecimenSak.

There are two options for printing forms:

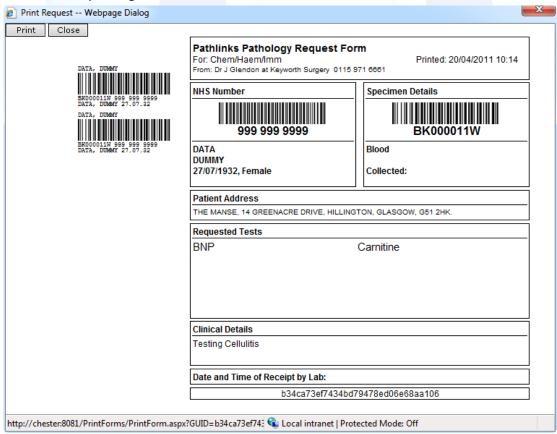
- Normal Internet Explorer printing
- · Advanced printing.

Of the two, advanced printing is advised as it gives better control over the printout position and involves less clicks of the mouse.

An alternative to a full request form is the appointment form. A particular specimen type can be configured to print an appointment form rather than the full SpecimenSak request form. The appointment form is given to the patient who takes it to a sample taker. The sample taker collects the sample and prints labels via a label printer for the sample tubes.

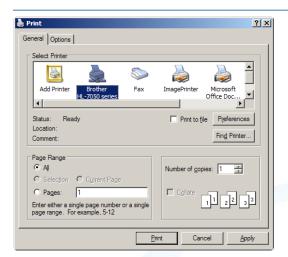
Internet Explorer Printing

When the user clicks 'Save and Print' within the request form a new window will open with the request details formatted for printing.

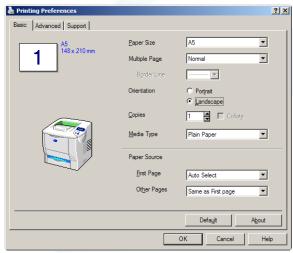


Click 'Print' to open the Internet Explorer print dialog.





Click 'Preferences' and change the settings to A5 and landscape.



Click 'OK' and then 'Print'. The request will now be printed to the selected printer. Internet Explorer does not remember these settings so they must be repeated every time a request is printed.

Advanced Printing Setup

Advanced printing is configured per location. By default locations are not setup to use advanced printing. To configure a location type the name in the 'Location Name' field. As you type, valid location names will appear in a drop down below the field. Select the required location form the drop down and click 'Select'.

To enable or disable advanced printing for the selected location, check or uncheck 'Enable Advanced Printing' respectively. When enabled, all fields will become editable.





Printer Name – If a valid printer name is not specified in this field the requests will print to the default printer on the machine the user is accessing dartOCM on. If all requests should be printed to a single printer within the location then a valid printer name needs to be entered into this field. The printer name should include the computer name and printer name in the format "\\Computername\\Printername".

Label Printer Name – This field specifies the name of the label printer, which labels will be printed out on. It doesn't have to be the complete name. For example, if Windows displays the printer "Zebra LP 2824", "LP 2824" can be entered into this field and the system will find the printer.

A4 Printer Name – If a valid printer name is not specified in this field the requests will print to the default printer on the machine the user is accessing dartOCM on. Some requests are printed to A4 paper i.e. Radiology and cardiology. The printer specified in the Printer Name field will generally be loaded with A5 request forms. The A4 Printer Name is used so these requests can be sent to a printer loaded with A4 paper. The printer name should include the computer name and printer name in the format "\Computername\Printername".

Show – Check this box if you would still like to see the Internet Explorer print dialog. This is not recommended as the settings (i.e. A5 and landscape) are not always passed through and will still need to be manually set.

Size – Select which paper size the location will be printing on.

Orientation – Select which paper orientation the request will be printed on.

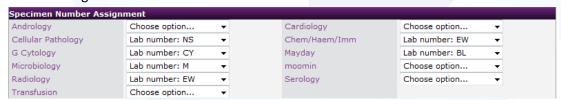
Margins – Adjusting the margins allows the fine adjustment of the printing position. These fields can be adjusted to make sure the barcodes correctly line up within the labels on the SpecimenSak.

Click 'Update' to save the changes to the system.

When the user clicks 'Save and Print' within the request form a new window will open with the request details formatted for printing in the same way as normal Internet Explorer printing. However, with advanced printing enable, when the user clicks 'Print' the form will be printed to their default printer or specified printer with all the settings specified for their location. The user does not have to go through the process of selecting the settings every time they print a request form.

Specimen Number Assignment

The specimen number prefix and associated number range for each location is configured via the Specimen Number Assignment section.



In the above example a requestor Keyworth Surgery will create a Blood Science request and it will be assigned a number from the EW range. The actual prefix added to the specimen number when submitted to the LIMS system varies depending on the individual customer's requirements.

Appointment Cards

An appointment form can be printed for particular requests. To specify that appointment forms are printed for a particular specimen type, the type needs to be selected in the Appointment Cards section.

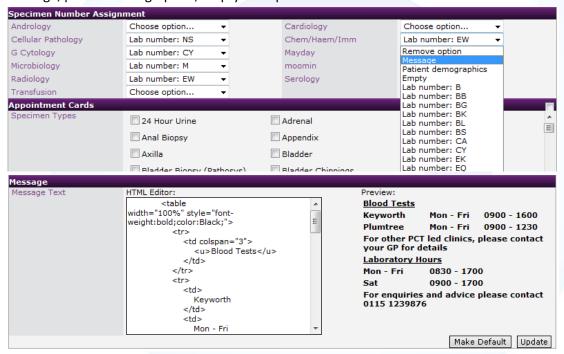




In the above example, a requestor at Keyworth Surgery will print an appointment form when requesting a Blood specimen request. If they made a Bone request a full request form would be printed.

Request Form Content

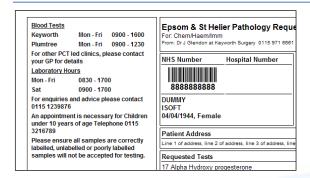
The Message section of the Print Management screen allows configuration of the left content of the printed request form if a message has been specified for that discipline. The left content can be configured per location and discipline using the Specimen Number Assignment section above. The available options are a message, patient demographics, empty or a specimen number.



Message

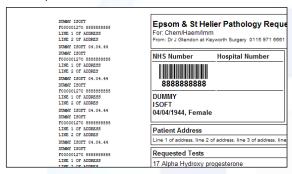
When a user at a location saves a request for a discipline configured as 'Message' it will be assigned a holding specimen number. When the user prints the request the left content will display the message entered in the print management screen for that location. To edit the message, enter the text in the HTML Editor. The preview will show how it will appear on the form. A valid specimen number will need to be added to the request before it can be submitted.





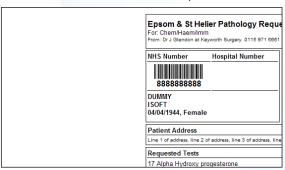
Patient Demographics

When a user at a location saves a request for a discipline configured as 'Patient Demographics' it will be assigned a holding specimen number. When the user prints the request the left content will display the patient details aligned to the labels on the request form. A valid specimen number will need to be added to the request before it can be submitted.



Empty

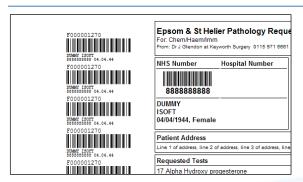
When a user at a location saves a request for a discipline configured as 'Empty' it will be assigned a holding specimen number. When the user prints the request the left content will be empty. A valid specimen number will need to be added to the request before it can be submitted.



Specimen Number

When a user at a location saves a request for a discipline configured with a 'Specimen number' it will be assigned the next valid specimen number from the range. When the user prints the request the left content will display the patient details with a specimen number barcode aligned to the labels on the request form. The request can be submitted without adding another specimen number.





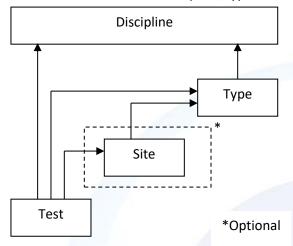
To assign the currently displayed settings to be the default for all unconfigured locations click 'Make Default'. To make the changes to the selected location only click 'Update'.



Test Management

Discipline, Specimen Type and Specimen Site Relationship

For a test to be visible on the request screen for a selected discipline, type and site combination, the test has to be associated with the discipline, type and site in the combination. This relationship is shown below:



Tests are linked to disciplines and types. If the type has a site then the test is linked to the site as well. Sites are linked to types and types are linked to disciplines. There are four management pages that allow the configuration of disciplines, types, sites, tests and their relationships.

Discipline Management Page

Through this screen disciplines can be edited and deleted. To edit or delete a discipline, select it from the drop down list.



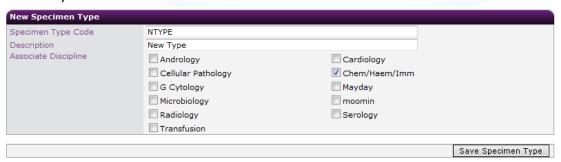
Edit Discipline			
Discipline	Chem/Haem	~	
Discipline Code	Н		
Description	Chem/Haem		
Default Specimen Type	Blood	<u>~</u>	
New Request Discipline	Chem/Haem	<u>~</u>	
Not all the options below are implemented by every discipline. For example, Show Antibiotics will have no affect on the Radiology Request screen. The Request Split Options are only for Blood/Micro type disciplines.			
Show Specimen Sites			
Show Innoculation Risk			
Show Coded Clinical Details	▽		
Allow Repeating Requests			
Clinical Details Are Mandatory	✓		
Show Antibiotic Therapies			
Antibiotics Are Mandatory			
Show Registered GP	Ī		
Send Reject Message	l n		
Send Cancel Message			
Show Fasting	▽		
Request Split Options			
FormType	ByLabNumber BySpecimenSite BySpecimenType BySpecimenType ByDiscipline NeedTypeConfirm SplitAtPrint ByLabNumber ByLabNumber BySampleContainers BySpecimenSite BySpecimenType BySpecimenType ByDiscipline NeedTypeConfirm SplitAtSave	BySampleContainers BySpecimenSite BySpecimenType ByDiscipline NeedTypeConfirm SplitAtCollection	ByLabNumber BySampleContainers BySpecimenSite BySpecimenType ByDiscipline NeedTypeConfirm SplitAtSubmittal ByLabNumber
FullRequest			
Appointment		~ ~ ~ ~ . .	
Domiciliary			
		Save Changes	Delete Discipline

Amend the properties and click 'Save Changes' or click 'Delete Discipline' to remove it from the system. When a discipline has associated specimen types a default one can be set. The default specimen type will be automatically selected when the user selects the discipline from the drop down on the request form. When viewing a request or result for a discipline and click 'new request' it will go to the discipline specified by New Request Discipline. Some disciplines are built in to the system and cannot be deleted, but can be edited.

The Request Split Options control how a requests is split at various points during it's life. Ideally this section should only be modifed by Ideagen as it can have a big impact on how dartOCM behaves.

Type Management Page

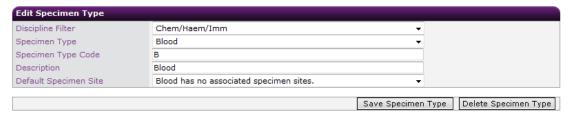
Through this screen specimen types can be created, edited, deleted and linked to disciplines. To create a new type, enter the code, description and select the disciplines to link to. Click 'Save Specimen Type' to save it to the system.



When making a request, 'New Type' will appear in the specimen type drop down list when Blood Science is selected.



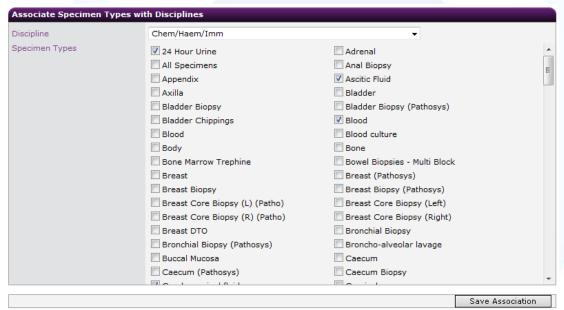
To edit or delete a specimen type, select it from the drop down list.



The number of specimen types in the specimen type drop down can be reduced by filtering by a particular discipline. Amend the specimen type code and/or expansion and click 'Save Changes' or click 'Delete Specimen Type' to remove it from the system.

Initially a new specimen type will not have any specimen sites associated with it. To set a default specimen site firstly associate the required specimen sites to the specimen type via the Specimen Site Management screen. When a specimen type has associated specimen sites a default one can be set. The default specimen site will be automatically selected when the user selects the specimen type from the drop down on the request form.

To change which specimen types are linked to a discipline, select a discipline and check/uncheck as required. Click 'Save Associations' to save the changes to the system.

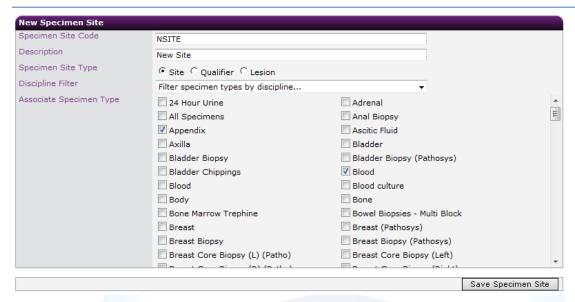


Site Management Page

Through this screen specimen sites can be created, edited, deleted and linked to specimen types. To create a new site, enter the code, description, select a site type and select the types to link to. Click 'Save Specimen Site' to save it to the system.

The site type may not be relevant to your location, in which case the type can be left as 'Site'.





'New Site' will appear in the specimen site drop down list when making a request where 'Blood' or 'Appendix' is selected.

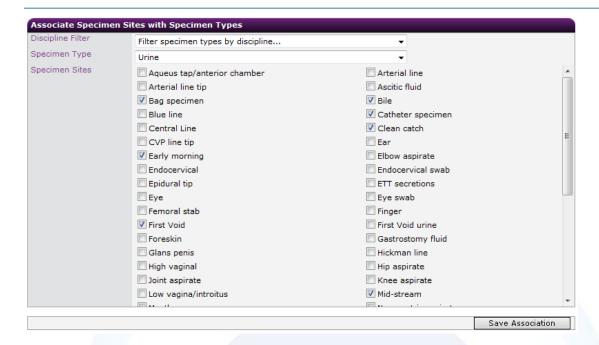
To edit or delete a specimen site, select it from the drop down list.



The number of specimen sites in the specimen site drop down can be reduced by filtering by a particular discipline and type. Amend the specimen site details and click 'Save Changes' or click 'Delete Specimen Site' to remove it from the system.

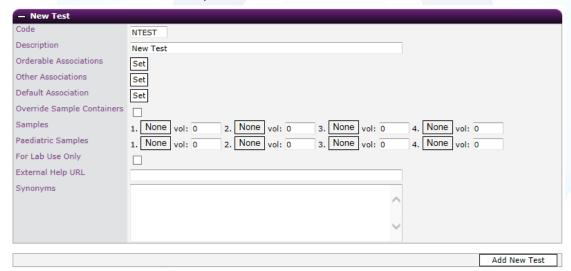
To change which specimen sites are linked to a specimen type, select a type and check/uncheck as required. Click 'Save Associations' to save the changes to the system.



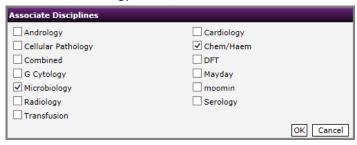


Test Management Page

Through this screen tests can be created, edited, deleted and linked to sites, types and disciplines. To create a test, enter the code and description.

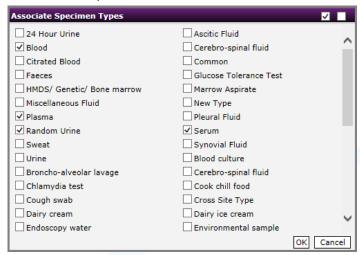


Next, choose the Orderable Associations the test will be linked to by clicking 'Set'. Orderable Associations are the discipline/type/site combinations that the test can be sent to the LIMS with and the LIMS will not reject the order. For example a Full Blood Count test can have an orderable association with Blood Sciences/Blood, but not Microbiology/Urine/Mid Stream.

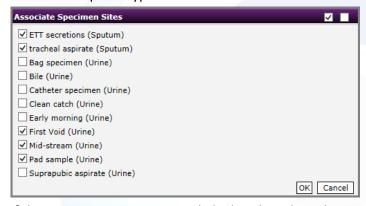




Select the disciplines first and click 'OK'.

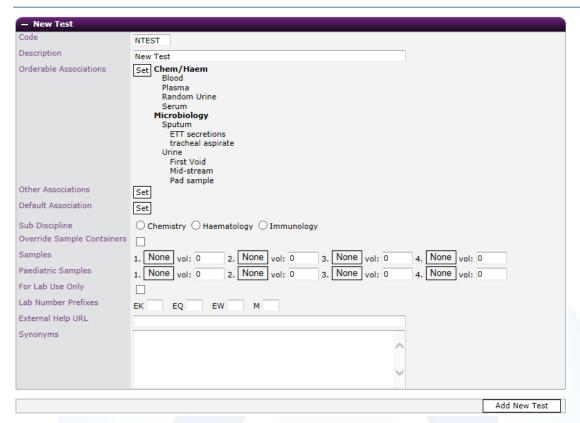


The next popup will only have the specimen types linked to the disciplines selected in the previous popup. Select the required types and click 'OK'.

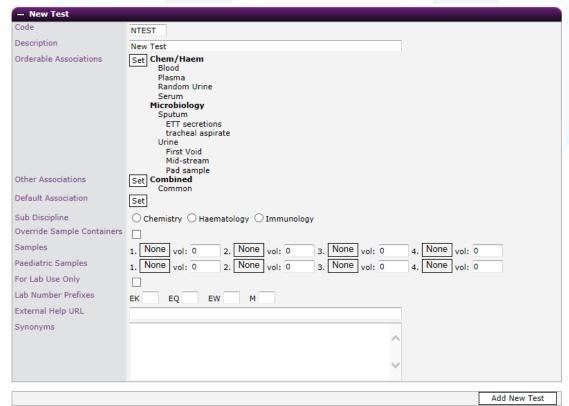


If there are any specimen sites linked to the selected specimen types another popup will appear. Select the required sites and click 'OK'.



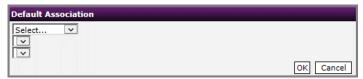


If desired the test can be configured to show under other discipline/type/site combinations using Other Associations. The selection process is the same as for Orderable Associations.





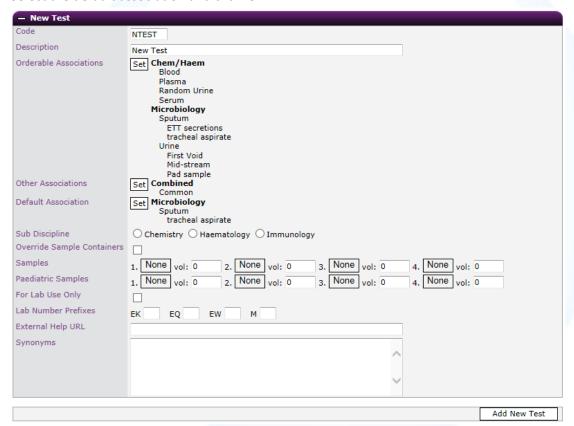
The test will now be available when the user creates a combined/common request. However, if dartOCM tried to send this test to the LIMS with combined/common, LIMS would reject it. Prior to sending to the LIMS dartOCM needs to move the test onto an Orderable Association. To help this the test needs to be given a Default Association. Click 'Set' to start the process.



The drop down boxes are only populated with the Orderable Associations.

Default Association	
Microbiology Sputum Spu	
tracheal aspirate (Sputum) 💌	OK Cancel

Select the default association and click 'OK'.



When linking a test to the blood sciences discipline an extra optional field 'Sub-discipline' is shown. Selecting one of the radio buttons will associate the test with one of the three sub disciplines for blood sciences. Specifying a sub discipline for a test affects where it appears on the request form. When making a new combined sciences request the tests are grouped by their sub discipline. Immunology tests are rendered first followed by haematology tests, followed by chemistry tests. Any tests without a sub discipline are rendered at the end.

For details on configuring the Sample Container sections please consult the 'dartOCM Sample Containers Quick Guide' document.

Lab Number Prefixes can be used to specify the prefix the lab number should have for this test. It is only relevant for certain customers and is part of the wider Lab Number logic.

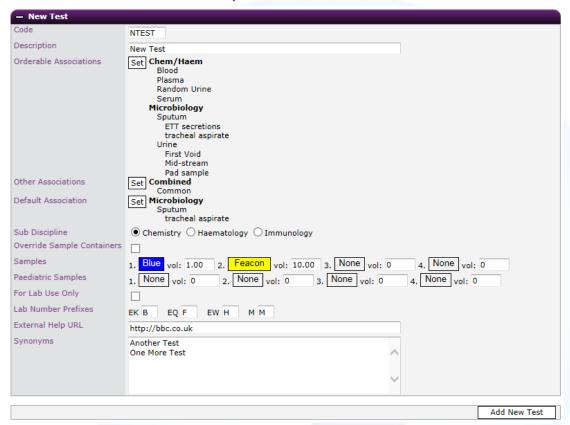


If the test should only be added by the laboratory, tick "For Lab Use Only". The test will not be visible for Users without the Can Use Lab Only Tests property selected for their User Type. Users who can't add such tests can see them on a request if added by someone who can.

Each test can be given an External Help URL. When specified an icon 🗗 appears next to the test on the request screen. Clicking the icon launches the URL in a separate window.

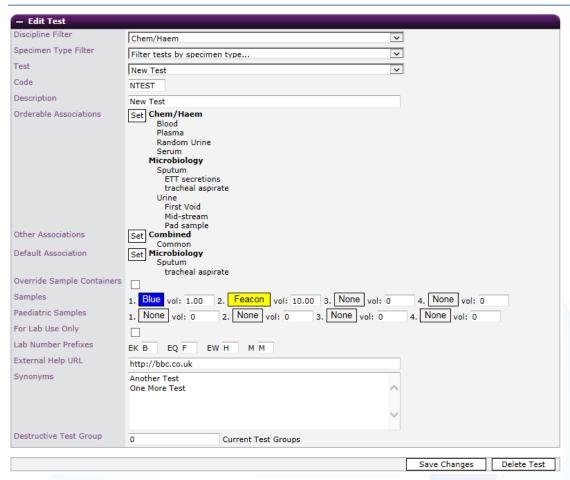
On the requests screen the Find Test functionality is used to find tests by typing the test name or part of the test name. It will also search test synonyms. A test's synonyms can be specified via Synonym field, one line per synonym.

Click 'Add New Test' to add it to the system.



To edit or delete a test, select it from the drop down list.



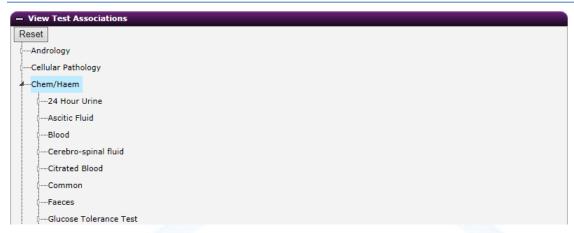


The number of test in the test drop down can be reduced by filtering by a particular discipline and specimen type. Amend the test details and click 'Save Changes' or click 'Delete Test' to remove it from the system. An alternate way to view and edit tests is via the View Test Associations section.



It starts collapsed at the discipline level. Clicking on a discipline will expand it to show the types associated with that discipline.



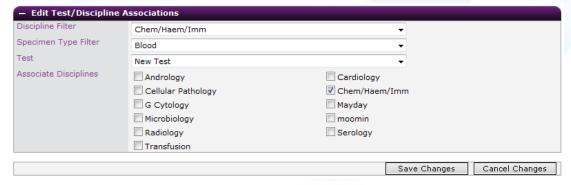


Clicking on a type will either show the sites or tests associated with that type.



Clicking on a test will load it into the Edit Test section. Clicking an expanded node will collapse it. To expand a whole branch, double click the node. Reset will collapse the whole tree.

To amend test/discipline associations expand the 'Edit Test/Discipline Associations' panel and select the test that requires amending.



The number of test in the test drop down can be reduced by filtering by a particular discipline and specimen type. To link it to a new discipline, check the relevant check box. To remove it from a discipline, uncheck the relevant check box.

If 'New Test' was removed from Blood Sciences it would no longer appear for a Blood Sciences request even if it's still associated with a Blood Sciences specimen type. Click 'Save Changes' to save the new associations. Once the test has been associated with a new discipline it will require editing to link it to the required specimen types and sites.



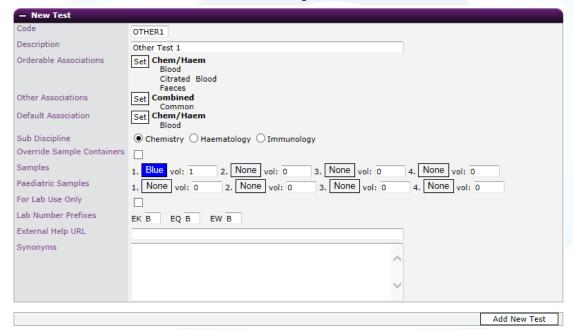
It is possible for a test to become 'Orphaned'. For example a test is linked to a single discipline and that discipline is deleted. Expand the 'Orphaned Tests' panel and select the test from the drop down. Select which discipline to link the test to and click 'Save Associations'. The test can now be edited in the 'Edit Test' panel.



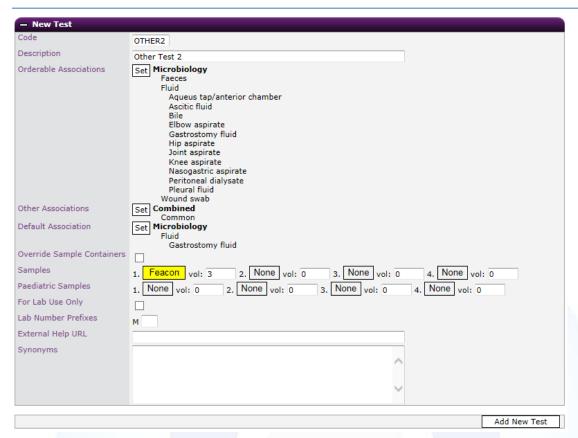
Other Associations in Depth

Other Associations allow a test to appear under discipline/type/site combinations other than those it's supposed to be associated with. This functionality works well for tests commonly ordered at the same time, but span different disciplines, types and/or sites. For example, if you have 3 tests commonly ordered together, but they are associated to three different specimen types they can be configured to appear under a common specimen type. This allows them to be requested all at the same time without manually creating 3 separate requests from the start. At some point in the life of the request, depending on various configurable options, the request will be automatically split into three distinct requests and the correct specimen types assigned ready for submittal.

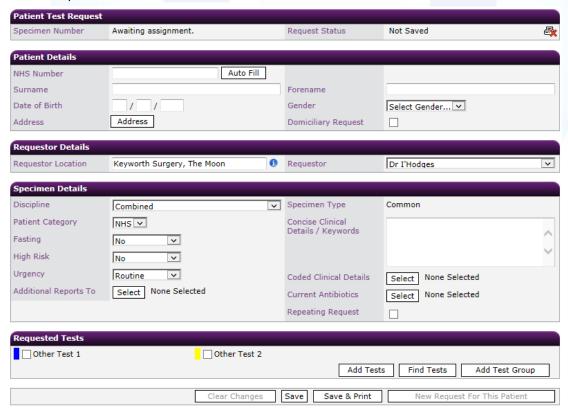
The behaviour can be illustrate with the following two tests.







Both tests are orderable on different disciplines. However, they have been configured to show under Combined/Common.



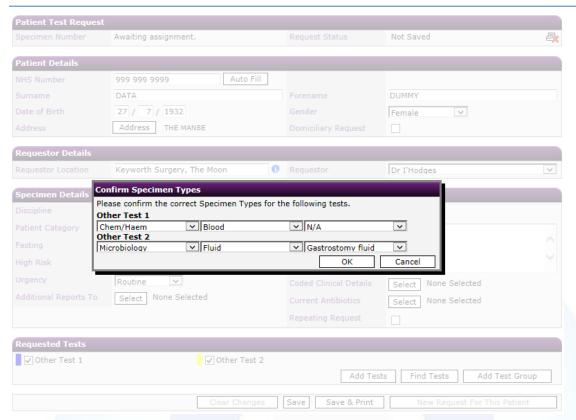


Via Discipline Management I have configured the Combined discipline to split on Save and to confirm the final discipline/type/site of the tests.

Edit Discipline		
Discipline	Combined	<u>~</u>
Discipline Code	CD	
Description	Combined	
Default Specimen Type	Common	<u> </u>
New Request Discipline	Combined	~
Not all the options below are implemente screen. The Request Split Options are on	d by every discipline. For example, Show Antibiotics will have no affect y for Blood/Micro type disciplines.	t on the Radiology Request
Show Specimen Sites		
Show High Risk	✓	
Show Coded Clinical Details	✓	
Allow Repeating Requests	✓	
Clinical Details Are Mandatory		
Show Previous Antibiotics		
Previous Antibiotics Are Mandatory		
Show Current Antibiotics	✓	
Current Antibiotics Are Mandatory		
Show Proposed Antibiotics		
Proposed Antibiotics Are Mandatory		
Show Registered GP	✓	
Send Reject Message		
Send Cancel Message		
Show Fasting	<u> </u>	
Request Split Options		
BySampleContainers BySpecimenSite BySpecimenType ByDiscipline NeedTypeConfirm SplitAtSave	ByLabNumber BySampleContainers BySpecimenSite BySpecimenType ByDiscipline NeedTypeConfirm SplitAtCollection ByLabNumber BySampleContainers BySpecimenSite BySpecimenType ByDiscipline NeedTypeConfirm SplitAtPrint ByLabNumber	ByLabNumber BySampleContainers BySpecimenSite BySpecimenType ByDiscipline NeedTypeConfirm SplitAtSubmittal
FullRequest		
Appointment		
Domiciliary		
	Save Changes	Delete Discipline

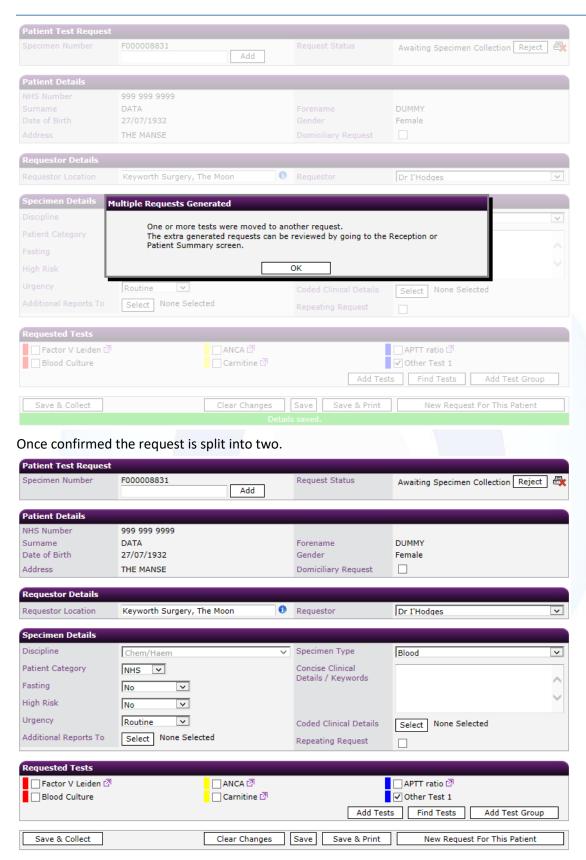
When saving a new request with both tests selected a popup will appear asking for confirmation as to which association the tests should be moved to.



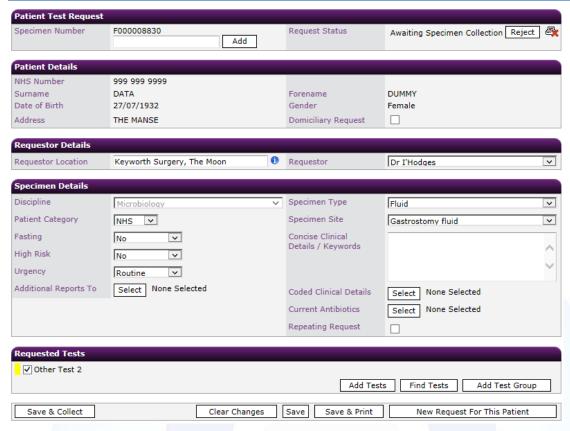


The associations for each test are preselected to the default association specified via the Test Management screen. If different, the user can change these to the correct association for the sample. If only one orderable association exists for a test the user will not be prompted to confirm for that particular one. Alternatively the prompt can be turned off in the Discipline Management screen. In this case the user is never prompted and all the associations are changed to their default.









Via the Discipline Management screen the point at which a request is split and the splitting criteria can be tailored per discipline.

Test Colour Management

For details on configuring the Test Containers sections please consult the 'dartOCM Sample Containers Quick Guide' document.



Test Questions

Questions can be added to tests to ensure the request details are correct.

<Configuration><Test Management><Test Questions>

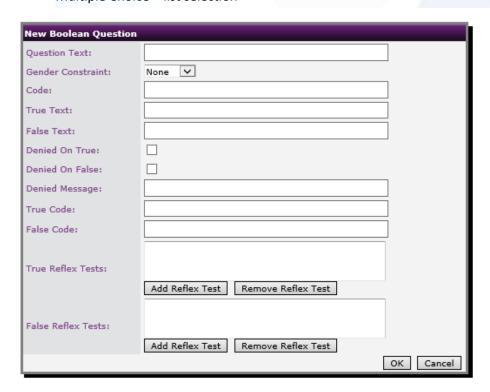


Select the Discipline, Specimen Type and Test and click <Add Question>



Select the type of answer required

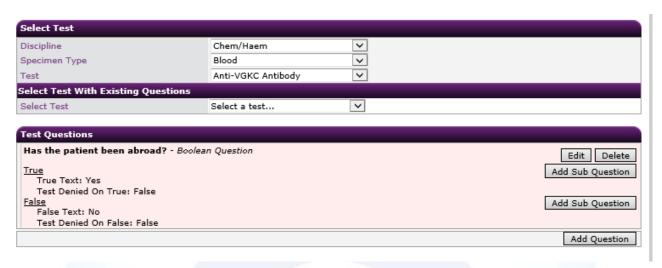
- Text = free text answer
- Boolean = Yes/No True/False
- Multiple Choice = list selection



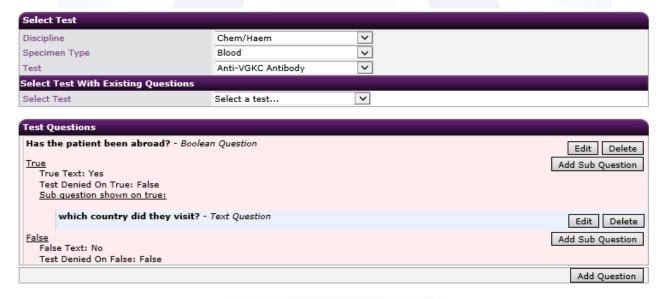


Enter

- the question details and required answers
- 'test denied' action on result if required
- complete remaining information as required



The question will be displayed along with actions. Add sub questions if required, these would be dependent on answers from the first level question and would be displayed below the appropriate first level answer.



These questions can be edited and deleted.

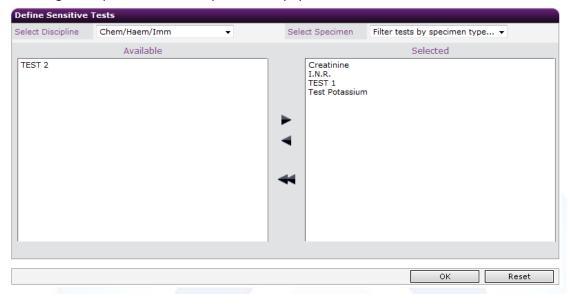
Define Sensitive Tests

Tests within the system can be classified as sensitive. A sensitive test has restrictions on who can view the results of the test and see that it has been requested for a patient. The management of sensitive tests is through the "Sensitive Tests" screen.

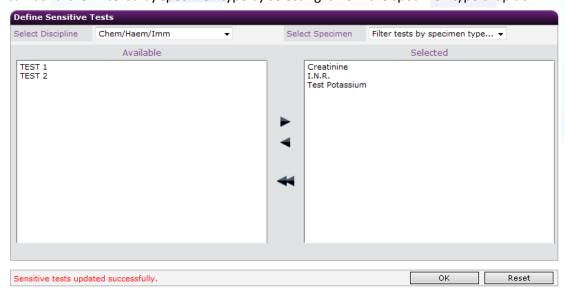




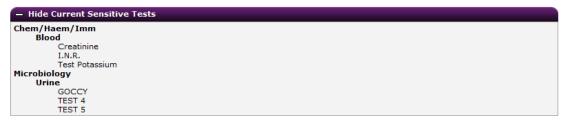
Selecting a discipline from the drop down will populate the form with tests associated with that discipline.



The 'Available' list shows tests that are not marked as sensitive tests. The 'Selected' list shows the tests that are currently marked as sensitive tests. Double click a test to move it between lists or highlight and use the arrows. Click 'OK' once finished or 'Reset' to reset the form to the currently configured settings. The tests can be further filtered by specimen type by selecting it from the specimen type drop down.



Below the lists is an expandable panel, which shows the tests currently marked as sensitive.





Management of users who can see sensitive test results and whether sensitive tests have been requested for a patient is through the user management screen. To allow a user to see sensitive tests check the "View Sensitive Results" check box for the user and click "Add/Update User".

Location	Keyworth Surgery
Requestor	Dr I Hodges ▼
Description	
View Sensitive Results	V
Locked	

When a user with "View Sensitive Results" enabled, views results for a patient they will see results for sensitive tests regardless of whether they requested the tests or not. If they view a request for a patient they will see that sensitive tests have been requested for the patient regardless of whether they are the creator of the request.

When a user without "View Sensitive Results" enabled, views results for a patient they will see results for sensitive tests only if they are the original requestor of the tests. If they view a request for a patient they will see that sensitive tests have been requested for the patient only if they are the original requestor of the tests.



Rules Management

Test Warnings

<Configuration><Rules Management><Test Warnings>

The system can be configured to warn requestors when they are about to order a test that has already been requested recently. When a user orders a test that has been ordered previously within the specified time limit they are prompted to confirm if they want to continue or not.



It provides a list of the previous requests, when they were created and the order status. If any of the requests are in status Results Available, clicking 'View Results' will take the user to the results for that order.

New Test Warning

To add a new test warning, select the discipline the test is associated with. From this point the 'Test' drop down will be populated and the test can be selected. To help find the test, select the specimen type the test is associated with. The 'Test' drop down will now only contain tests within that specimen type. Enter the duration for the warning in the 'duration' field and click 'Add Warning' to add it to the system.



When a requestor orders an adenovirus CFT test for a patient within 10 days of a previous adenovirus CFT order for the same patient the requestor will now be warned. They can still save the request if they want to.

Delete Test Warning

To delete a test warning, select the warning from the drop down list and click 'Delete Warning'.



Linked Tests

Tests can be linked to one or more tests within the same specimen type. When the test is selected in the request screen all the tests linked to it are automatically added to the form.

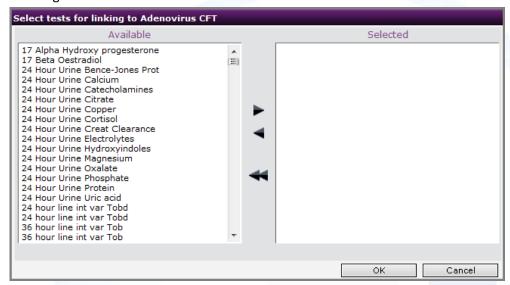


New Linked Test

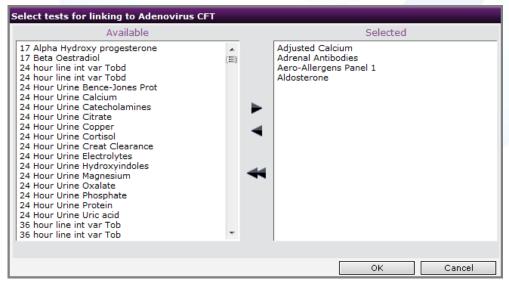
To link a test to one or more tests, select the discipline the test is associated with. The number of tests in the 'Test' drop down list can be further filtered by selecting the specimen type the test is associated with.



Find and select the test in the 'Test' drop down list. As soon as the test is selected a popup will be shown, allowing the selection of tests to link to the select test.



To select tests use the arrows to move them into the 'Selected' list or double click a test to move between lists.



To save the links to the system click 'OK'. When a requestor selects Adenovirus CFT on the request screen the four linked tests will automatically be added.

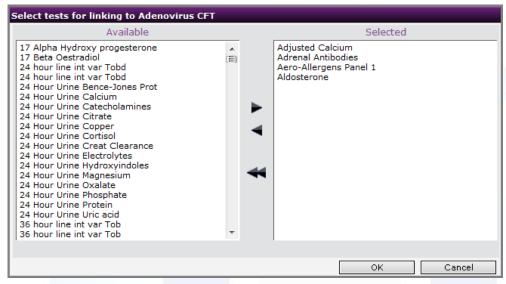


Edit Linked Test

To edit an existing linked test, select it from the 'Select Existing Test' drop down.



Clicking 'Edit' will launch the popup as before.



Amend the tests to link to the selected test and click 'OK' to save the changes to the system. To delete an existing linked test, select it from the 'Select Existing Test' drop down and click 'Delete'.

Mutually Exclusive Tests

If there are tests that should not be order at the same time, they can be setup as mutually exclusive tests. A test can be linked to one or more tests within the same specimen type. When the test is selected in a request along with one of the associated mutually exclusive tests, the request cannot be submitted until one of the tests has been removed.

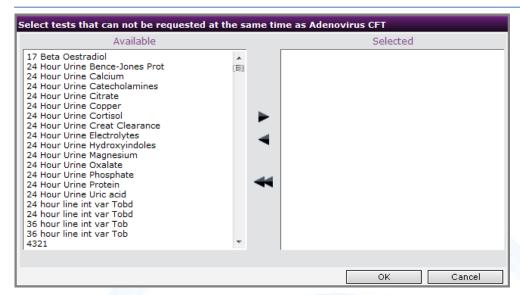
New Mutually Exclusive Test

To associate a test to one or more mutually exclusive tests, select the discipline the test is associated with. The number of tests in the 'Test' drop down list can be further filtered by selecting the specimen type the test is associated with.

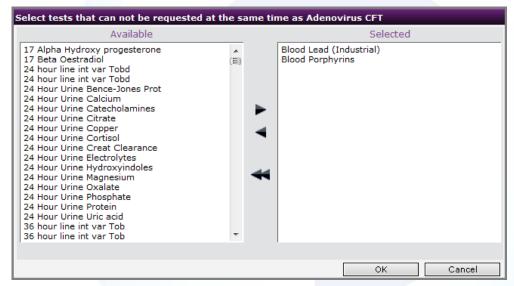


Find and select the test in the 'Test' drop down list. As soon as the test is selected a popup will be shown, allowing the selection of tests to link to the select test.





To select tests use the arrows to move them into the 'Selected' list or double click a test to move between lists.



Click 'OK' to save the mutually exclusive associations to the system. When a requestor selects Adenovirus CFT and Blood Porphyrins on the same request, they will be warned that the request cannot be saved and they will need to remove one of the tests.

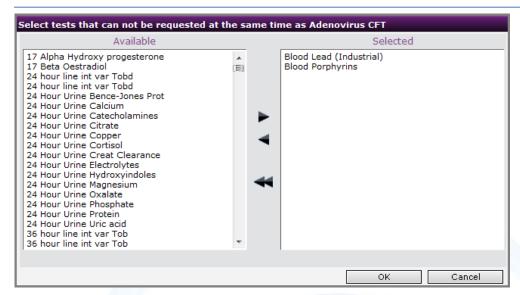
Edit Mutually Exclusive Test

To edit existing mutually exclusive tests, select it from the 'Select Existing Test' drop down.



Clicking 'Edit' will launch the popup as before.





Amend the tests that cannot be ordered at the same time and click 'OK' to save the changes to the system. To delete the existing mutually exclusive test, select it from the 'Select Existing Test' drop down and click 'Delete'.

Test Guidance

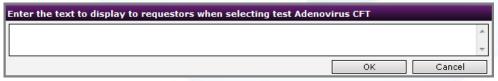
A prompt can be assigned to a test, which is presented to the user when they select a test within the request screen.

New Test Guidance

To add guidance to a test, select the discipline the test is associated with. The number of tests in the 'Test' drop down list can be further filtered by selecting the specimen type the test is associated with.



Find and select the test in the 'Test' drop down list. As soon as the test is selected a popup will be shown.



Type the text to display to the requestor when they select the test in the request screen and click 'OK' to save it to the system. A link can be included to an external site. It should follow the standard HTML anchor tag format: Click Here.

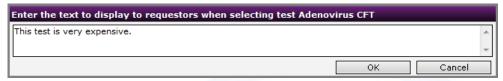
Edit Test Guidance

To edit an existing test guidance, select it from the 'Select Existing Test' drop down.





Clicking 'Edit' will launch the popup as before.



Amend the guidance text and click 'OK' to save the changes to the system. To delete an existing test guidance, select it from the 'Select Existing Test' drop down and click 'Delete'.

Test Gender Constraint

A test can be linked to a specific gender and will not be orderable for patients of a different gender.

New Test Gender Constraint

To add a gender constraint to a test, select the discipline the test is associated with. The number of tests in the 'Test' drop down list can be further filtered by selecting the specimen type the test is associated with.



Find and select the test in the 'Test' drop down list. As soon as the test is selected a popup will be shown.



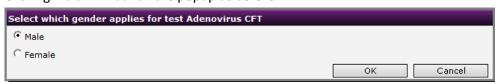
Choose which gender the test is for, and click 'OK' to save it to the system.

Edit Test Gender Constraint

To edit an existing gender constraint, select it from the 'Select Existing Test' drop down.



Clicking 'Edit' will launch the popup as before.



Amend the gender constraint and click 'OK' to save the changes to the system. To delete an existing gender constraint, select it from the 'Select Existing Test' drop down and click 'Delete'.



Test Age Constraint

A test can be linked to a specific age range and will not be orderable for patients whose age is not within this range.

New Test Age Constraint

To add an age constraint to a test, select the discipline the test is associated with. The number of tests in the 'Test' drop down list can be further filtered by selecting the specimen type the test is associated with.



Find and select the test in the 'Test' drop down list. As soon as the test is selected a popup will be shown.



Within the popup complete minimum, maximum or both fields. For example if only minimum is set to 10 then the test will not be orderable for patients under 10 years old. If only maximum is set to 60 then the test will not be orderable for patients over 60 years old. If minimum is set to 10 and maximum set to 60 then the test will only be orderable for patients between 10 and 60 years old.

Edit Test Age Constraint

To edit an existing age constraint, select it from the 'Select Existing Test' drop down.



Clicking 'Edit' will launch the popup as before.



Amend the age constraint and click 'OK' to save the changes to the system. To delete an existing age constraint, select it from the 'Select Existing Test' drop down and click 'Delete'.

Test Triggered Clinical Detail

A test can be configured to prompt for a clinical detail. One must be selected from a list and it is then added to the list of manually added coded clinical details. This rule can also be used to prompt the user if it is a fasting or non-fasting request.

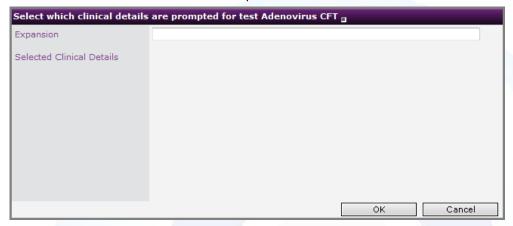


New Test Triggered Clinical Detail

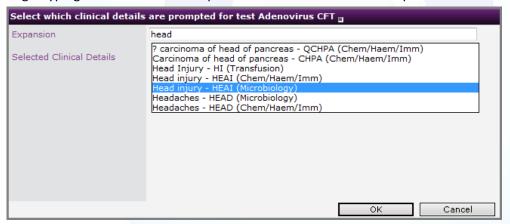
To add a list of clinical details to a test, select the discipline the test is associated with. The number of tests in the 'Test' drop down list can be further filtered by selecting the specimen type the test is associated with.



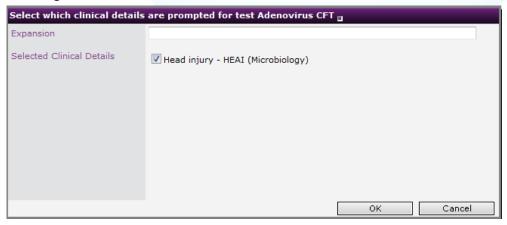
Find and select the test in the 'Test' drop down list. As soon as the test is selected a popup will be shown.



Begin typing the clinical details expansion into the text box. It will present a list of matching clinical details.



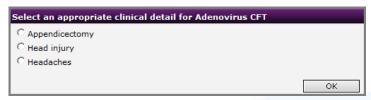
Selecting one will add it to the test.



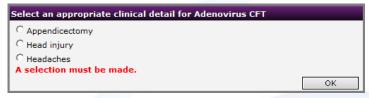


Continue the process until all the desired clinical details have been added. Click okay to save the new rule or click cancel to discard changes.

When Adjusted Calcium is selected while making a request, a popup will now appear asking the user to make a choice.



The user must choose one.



When one is chosen and 'OK' clicked, the selected clinical detail is saved along with any other manually added coded clinical details.

A 'Not Applicable' coded clinical detail can be added to the system. This can be added as a final option in case none of the clinical details presented are appropriate. The code for this clinical detail can be removed from the request message to the lab system.

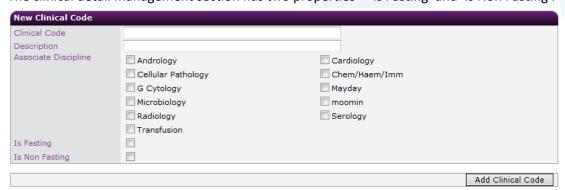
Edit Test Triggered Clinical Detail

To edit an existing rule, just select the test in the drop down in the Edit Test Clinical Detail section. Click 'Edit' and the same popup will appear. To remove a test, just uncheck its checkbox. To add a test, search and select it using the expansion textbox.

To delete an existing rule, just select the test in the drop down. Click 'Delete' and the rule will be removed from the system.

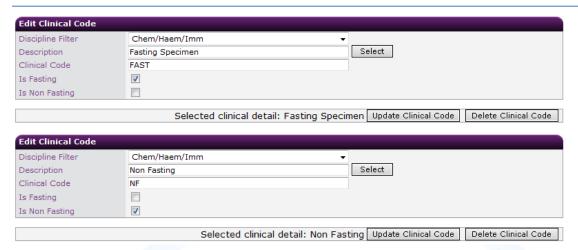
Fasting Test Triggered Clinical Detail

The clinical detail management section has two properties – 'Is Fasting' and 'Is Non Fasting'.

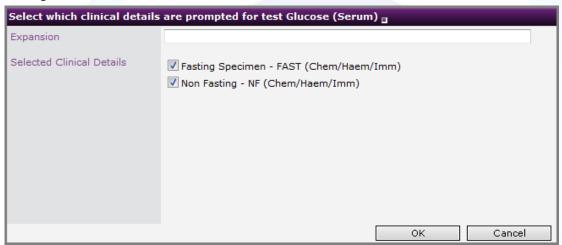


The Fasting clinical detail should be specified as Is Fasting. And The Non Fasting clinical detail should be specified as Is Non Fasting.

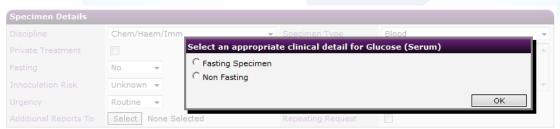




The two new properties are used to select 'Yes' or 'No' in the fasting drop down list on the request form. When creating a fasting test triggered clinical detail, only clinical details specified as 'Is Fasting' or 'Is Non Fasting' should be used.



When Glucose (Serum) is selected while making a request, a popup will now appear asking the user to make a choice.



If the clinical detail specified as Is Fasting in clinical details management is selected, the fasting drop down changes to 'Yes' if not already selected.





Alternatively, if the clinical detail specified as Is Non Fasting in clinical details management is selected, the fasting drop down changes to 'No' if not already selected.

Once one 'Fasting' prompt has been answered, any other tests selected with the same fasting options will not trigger the prompt again. Also if the fasting drop down has already been set to 'Yes' prior to any fasting prompts been shown, no fasting prompts will be presented to the user (it is assumed that if the user has changed the fasting to 'Yes' then it is a fasting request).

If Non Fasting has been chosen, the code NF will not be included in the coded clinical details field sent to the lab system.





Antibiotic Therapies Management

New Antiobiotic Therapy

To add a new antibiotic therapy to the system, enter its code and description into the relevant fields and click 'Add Antibiotic Therapy'. The new therapy will now be available for users to select when making a request.



Edit Antibiotic Therapy

To edit an existing therapy, start typing its description in the 'Description' field. A drop down will appear as you type showing valid therapies based on the text typed. Click on the required name from the drop down and then click 'Select'.



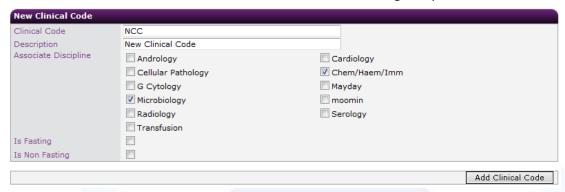
Amend the description and/or code and click 'Update Antibiotic Therapy' to save the changes to the system. The description and code must be unique to the system. To delete the selected therapy click 'Delete Antibiotic Therapy'.



Coded Clinical Details Management

New Coded Clinical Detail

To add a new coded clinical detail to the system enter its code and description into the relevant fields and select which disciplines it will be associated with. Click 'Add Clinical Code' to add it to the system. The new clinical code will now be available for users to select when making a request.



The new clinical code created above will only be selectable when the user creates a Chem/Haem/Imm or Microbiology request.

The two properties 'Is Fasting' and 'Is Non Fasting' are used for the test triggered clinical details (see above). They are used to tell the system that the particular clinical detail indicates the patient was either fasting or not fasting.

Edit Coded Clinical Detail

To edit an existing clinical code select one of the disciplines the clinical code is associated with. Start typing its description in the 'Description' field. A drop down will appear as you type showing valid clinical codes based on the text typed. Click on the required name from the drop down and then click 'Select'.



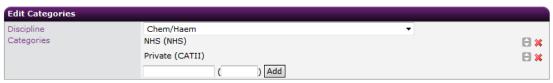
Amend the description and/or code and click 'Update Clinical Code' to save the changes to the system. The description and code must be unique to the system. To delete the clinical code click 'Delete Clinical Code'.



Patient Categories Management

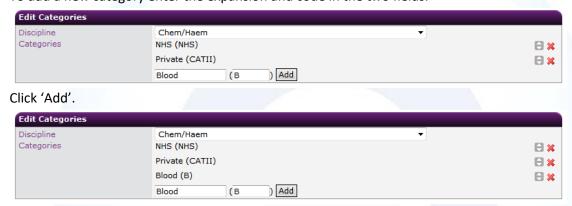
Patient Categories Overview

Patient categories are specified per discipline. They are displayed on the relevant request screen via a drop down list. A location can be configured to have a default patient category per discipline (see the Location Management section).



Edit Patient Categories

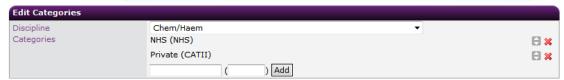
To add a new category enter the expansion and code in the two fields.



The order that they appear in the list is the order that they appear in the drop down on the request form. To change the order in which they appear in the list hold the contact in the desired position.



To remove a category click the red cross at the end of the category to be deleted.





LIMS Reports

LIMS Reports Overview

The Laboratory Information Management System (LIMS) Reports screen allows administrators to monitor the requests that have been successfully submitted, errored during submittal or in a pending status. It is accessed via the right hand main menu. The actual title of the menu item will vary depending on the lab system used e.g. "Apex Reports" or "TelePath Reports".

Unsuccessful Requests

The default view when entering the screen is unsuccessful requests.



The requests can be filtered by prefix by changing the drop down Specimen Prefix. The error return by the LIMS is displayed in the Error Description field. Clicking on the row will take the user to the main request screen where they can amend the request and resubmit.

To remove a request from the view, tick the relevant check boxes and click Delete Selected Requests. Note: the requests are not actually deleted from the system.

Successful Requests

To view successfully submitted requests click the Successful radio button. This view is for information only. Once successfully submitted a request can't be changed. Clicking on a row will show the request in the main request screen.



Pending Requests

In the pending request view will be requests in various statuses.



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A request can be submitted once it has reached the "Request Submitted By Doctor" or "Specimen Collected" status. The submittal steps and associated statuses are detailed below.

File based interface:

Request submitted via the Quick Submit screen. Status changed to "Submit to LIMS". At this point the request has only been modified in the database to say that it can be submitted.

Plumtree service processes requests in status "Submit to LIMS". The service generates the order file and places it in the pickup folder. Once the file is placed the request status is changed to "Submitted".

The LIMS processes the file and places a response file in the pickup folder. No status change is recorded in dartOCM.

Plumtree service processes the LIMS response file. The requests status is changed to "Order Accepted" or "Error in order" depending on the content of the response file.

TCP/IP based interface:

Request submitted via the Quick Submit screen. Status changed to "Submit to LIMS". At this point the request has only been modified in the database to say that it can be submitted.

Plumtree service processes requests in status "Submit to LIMS". The service generates a network message and sends it straight to the LIMS interface connection. Once the data is passed over the request status is changed to "Submitted".

When the LIMS has received the data it responds with an acknowledgement message. The request status is changed to "Acknowledgement Received". At this point the LIMS has the data, but has not processed it yet.

The LIMS processes the data and sends a network message directly to the Plumtree service. The requests status is changed to "Order Accepted" or "Error in order" depending on the content of the message.

If a request is stuck in a status due to a failure at some point, it can be resubmitted by tick the relevant check boxes and clicking Resubmit Selected Requests. This will reset the status to "Submit to LIMS".

To remove a request from the view, tick the relevant check boxes and click Delete Selected Requests. Note: the requests are not actually deleted from the system.



Domiciliary Laboratory Printing

Overview

Configured locations can make domiciliary requests via dartOCM. Unlike a normal request the requestor does not print the request form, but simply saves the request. The laboratory staff print the request form via the Domiciliary Lab Printing screen.

Details

The Domiciliary Lab Printing screen is accessed via the right hand menu. Standard Reports -> Domiciliary Lab Printing.



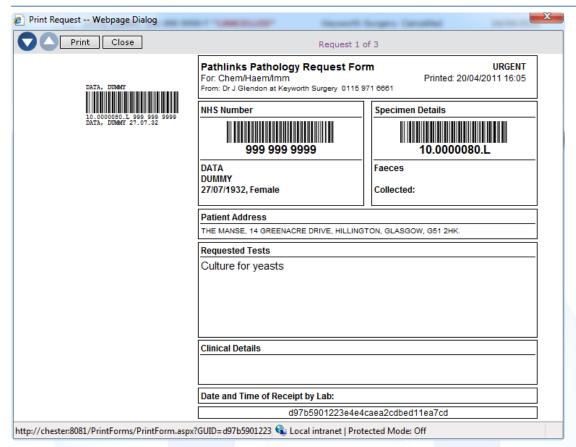
This screen can be set as a home page so users can be sent to this screen as soon as they log in.

Requests are ordered by urgency and then by Date Required. Requests can be selected individually via the check box to the left or all requests on the current page can be selected or de-selected via the checkbox on the left of the table header.

You can only work with the requests on the current page. If you select requests on one page, change to another page, select more requests, clicking an action button will only action the selected requests on the current page, not the selected requests on the previous page.

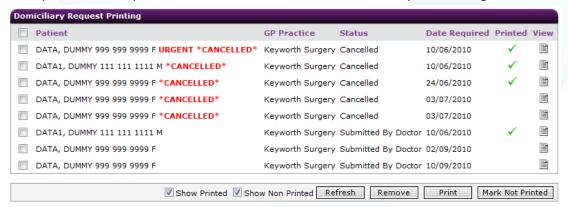
To print requests, select them and click 'Print'. A new screen will open and the request forms loaded.





While loading, the 'Print' button will be disabled. Once all the requests are loaded the 'Print' button will become enabled. To cancel printing click 'Cancel'. To proceed with printing all the requests click 'Print'. All the requests will be printed to A4 paper, one request per page.

Once printed, the requests will be marked as such in the Domiciliary Lab Printing screen.



Two remove requests that have been actioned, select them and click 'Remove'. The selected requests will no longer appear in the list.

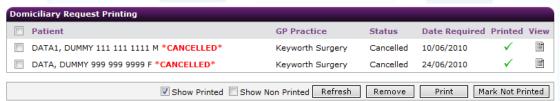




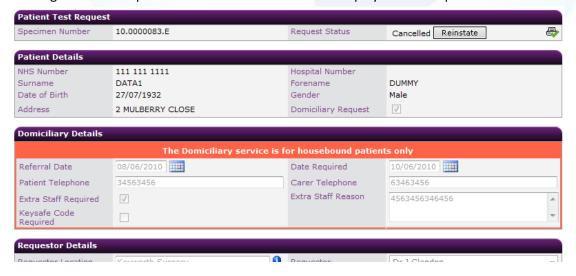
Requests can have their printed status removed. Select the requests to change and click 'Mark Not Printed'.



The list can be filtered by printed status using the two check boxes at the bottom. Deselect one of the check boxes and click 'Refresh' to show all Printed or All Non Printed requests.



Clicking the View Request icon at the end of a row will display the full request details.



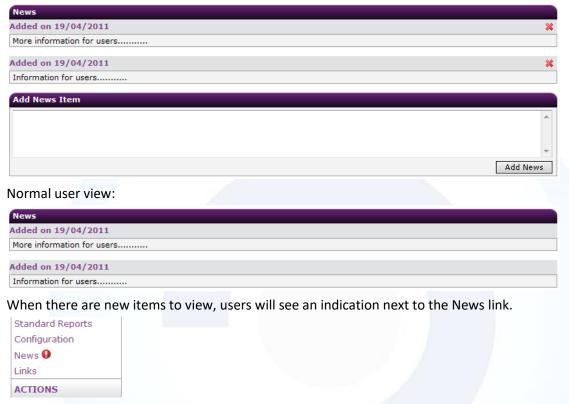


News Management

Overview

General news items can be posted to dartOCM users via the news section. Super admins can add and delete news items. All other users can only view.

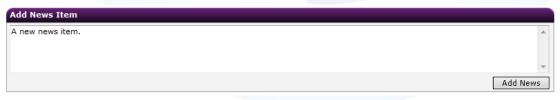
Super admin view:



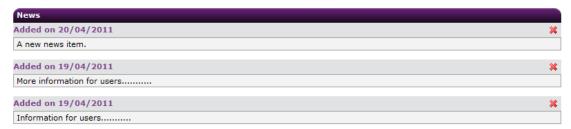
Once the user has visited the news page the indicator is removed until a new news item is added.

Adding News

Enter the news text into the text box.



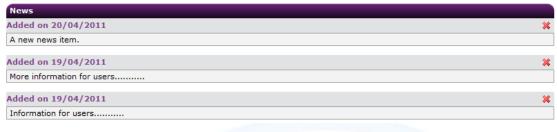
Click 'Add News'.



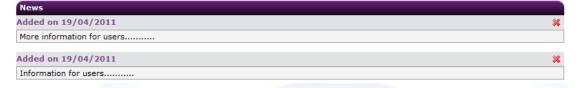


Removing News

News items can be removed by clicking the red cross to the right of the news item.



Click the red cross.

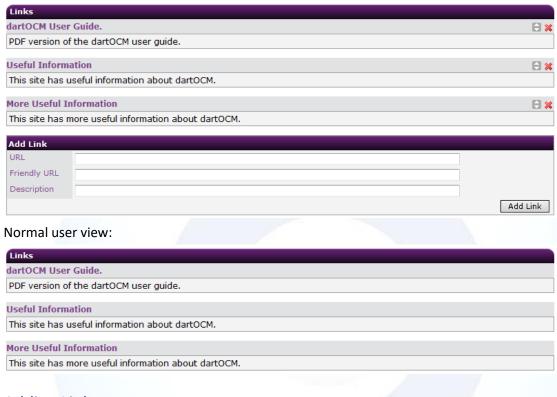




Links Management

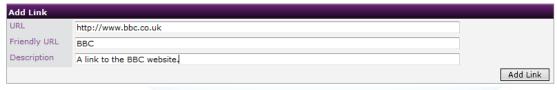
Overview

The Links page holds links to external web pages relevant to dartOCM users. Super admins can add and delete links. All other users can only follow the links. Links will always open in a new browser window. Super admin view:



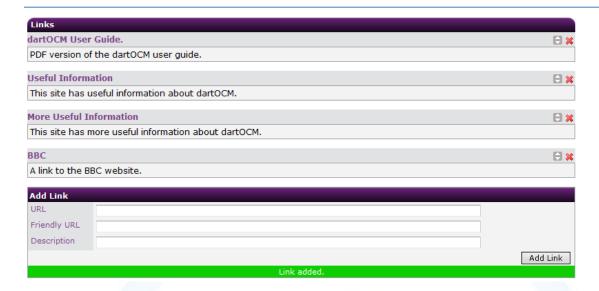
Adding Links

Complete the Add Link section.



URL is the actual link address. Friendly Name is the display for the link. Description is a brief summary of the page the link points to. Click 'Add Link' to add the link.





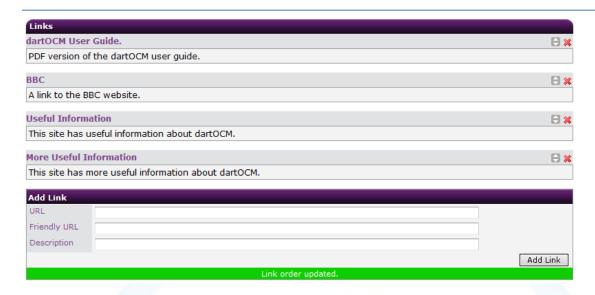
Moving Links

By default new links will be added to the bottom of the list. To change the display order of the links drag a link by the grey 'Move' icon and drop into the desired position.



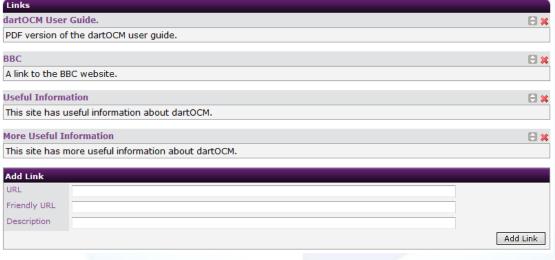
As soon as the link is dropped into place the order will be saved.





Removing Links

Links can be removed by clicking the red cross to the right of the link.



Click the red cross.

